
DATE: AUGUST 2017

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D services for August 2017 decreased by less than 7% (-2,071 rides) when compared to August 2016. The two biggest changes were when Mary's Woods shuttle ended (-1,658 rides) and Providence Elder Place (-1,176 rides).
2. Total expenses in August 2017 decreased slightly by 1% (-\$7,253) for Ride Connection's E&D services. No significant anomalies to report.
3. The network Cost Per Trip (CPT) increased by 5%, to \$18.55 per trip compared to August 2016 (\$17.63).

RIDEWISE

1. Service Delivery Analysis. A total of 93 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 25 persons successfully exited out of one-on-one travel with 14 of whom were prior participants returning to learn a new route. There was a 4.2% increase over August of last year in the number of successful customers.
3. Under the age of 60, a total of 23 persons successfully exited out of the one-on-one travel training. With an average of 14.1 training hours per individual.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of two events were held:
 - RideWise shared information with Ophthalmologists at Kaiser Sunnyside in Clackamas.

- Shriner's Hospital invited RideWise back to their annual Urban Boot Camp and we provided group trip instruction to participants and a safety presentation.
- 5. Ride Ambassador Program. 78.5 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
- 6. Riders' Clubs. The RideWise program supported seven Rider's Club activities with 56 participants.
- 7. Referral Sources. There were 44 referrals in August 2017. Four referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Nine referrals were the result of our travel options counseling efforts.
- 8. School Program. Three students received training during the month of August. There were no trips taken as a group, but four one-on-one trips. Seven teachers and support staff reported a total of 15 hours training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 11,319 compared to 10,577 riders in 2016, an overall increase of 7%. The SAM-Gresham route experienced a 5.8% increase in ridership. The new SAM Shopper has experienced 210.8% increase over the first month since implementation in December.
2. Sandy transit is thrilled to report that the SAM-Estacada route experienced an increase of 2.6% over August 2016. August 2016 was before the many changes were made to the Estacada route; therefore, ridership on this route has returned and saw a slight increase.
3. The Elderly and Disabled program (out-of-town medical rides) experienced a 17% decrease. This program saw a large increase in usage in 2016, even with a 17% decrease over August of 2016, ridership remains 71.9% higher than the ridership in August 2015. A return to lower numbers of out-of-town medical trips is welcome.
4. STAR ridership decreased by 9.8%. Most of the decrease can be attributed to the success of the shopper shuttle route. The SAM shopper was designed to augment the higher cost, high demand dial-a-ride service and reduce some scheduling difficulties.

- In August, Sandy transit learned they had been awarded a Transportation Growth Management award from ODOT. Sandy staff collaborated with the Recreation and Library departments to provide the trolley during the Eclipse Event in the park. The shuttle operated for three hours and transported 39 people to the event.

JULY	2016	2017
Fixed Route	9,180	10,065
Dial-a-ride (general public and ADA)	1,282	1,156
Out-of-town ED	115	98
Total Riders	10,577	11,319

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

- SMART had a slight decrease in Out-of-Town Dial-A-Ride over August of last year with a 64% decrease in overall ridership from last month. This decline in ridership was attributed to record-setting heat. ADA Paratransit, on the other hand, was up over last month by 35%. The following chart illustrates this month compared to the same time period last year

August	2016	2017
ADA Paratransit	416	335
Wheel Chair Trips	181	143
Out-of-Town DAR	273	261
Total Riders	2,968	1,270

- Volunteer recruitment continued for next month's Bike and Pedestrian Trail Count.
- Route 4 crosstown service changes, in line with the implementation of the new Transit Master Plan, are set to happen next month. Rider notifications went out in the Boones Ferry Messenger and the Wilsonville Spokesman. Those notices were posted on the SMART webpage. The new crosstown changes will provide faster and more frequent service on Route 4.
- Staff also attended Metro's Regional Travel Options Strategy Updates for Suburban Communities.

CANBY AREA TRANSIT (CAT)

1. During the month of August, total CAT ridership was down 12.07%. Demand Response ridership was up 1.38% as compared to the same month in the previous year.
2. Ridership continues to slip due to the implementation of a fare, TriMet service changes associated with the Orange Line opening, relocation of Albertina Kerr and CERP outside the Oregon City limits, decreasing unemployment and low gas prices and there is a new cab company in Canby. There is also an increasing number of Uber and Lyft drivers available to Canby residents.
3. During this period Jarrett Walker + Associates presented the first draft Transit Master Plan to the Transit Advisory Committee. The staff and Transit Advisory Committee comments were incorporated in the draft. <http://www.canbyoregon.gov/transportation/transitmasterplan.htm>

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership was down again this month over last year. All routes experienced reductions. Vacation time and an extremely hot summer apparently affected ridership.
2. Underground work has started on the administrative office building. Geo physical engineers have completed their inspection of the grounds.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Aug 17	Aug 16	% Change	FY18-TD	FY17-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	82,860	84,400	-1.8%	83,375	83,750	-0.4%
Bus-Frequent Service*	<u>92,500</u>	<u>95,800</u>	-3.4%	<u>93,095</u>	<u>95,950</u>	-3.0%
Subtotal All Bus	175,360	180,200	-2.7%	176,470	179,700	-1.8%
MAX	121,720	122,600	-0.7%	122,845	126,250	-2.7%
Commuter Rail	<u>1,640</u>	<u>1,840</u>	-10.9%	<u>1,683</u>	<u>1,850</u>	-9.1%
Fixed Route Total	298,720	304,600	-1.9%	300,998	307,800	-2.2%
<u>Paratransit</u>						
LIFT& Cabs	3,149	3,594	-12.4%	3,334	3,598	-7.3%
System Total	301,869	308,234	-2.1%	304,332	311,398	-2.3%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	483,600	491,400	-1.6%	485,955	487,400	-0.3%
Bus-Frequent Service*	<u>579,700</u>	<u>598,900</u>	-3.2%	<u>582,940</u>	<u>600,150</u>	-2.9%
Subtotal All Bus	1,063,300	1,090,300	-2.5%	1,068,895	1,087,550	-1.7%
MAX	761,800	775,700	-1.8%	771,335	798,063	-3.3%
Commuter Rail	<u>8,200</u>	<u>9,180</u>	-10.7%	<u>8,413</u>	<u>9,263</u>	-9.2%
Fixed Route Total	1,833,390	1,875,200	-2.2%	1,848,643	1,894,875	-2.4%
Frequent Bus % of Total Bus	54.5%	54.9%	-0.4%	54.5%	55.2%	-0.6%
<u>Paratransit</u>						
LIFT & Cabs	18,014	20,217	-10.9%	18,907	20,244	-6.6%
System Total	1,851,404	1,895,417	-2.3%	1,867,549	1,915,119	-2.5%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.21	\$3.85	9.35%	\$4.19	\$3.90	7.44%
Bus-Frequent Service*	\$3.07	\$2.78	10.43%	\$3.06	\$2.84	7.75%
Subtotal All Bus	\$3.59	\$3.27	9.79%	\$3.57	\$3.31	7.85%
MAX	\$2.84	\$2.47	14.98%	\$2.71	\$2.35	15.32%
Commuter Rail	\$16.56	\$13.17	25.74%	\$16.51	\$13.35	23.67%
Fixed Route Total	\$3.34	\$2.99	11.71%	\$3.27	\$2.95	10.85%
<u>Paratransit</u>						
LIFT & Cabs	\$38.11	\$34.19	11.47%	\$37.33	\$34.32	8.77%
System Total	\$3.68	\$3.33	10.51%	\$3.61	\$3.28	10.06%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

i

TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,779,480	4,901,800	-2.5%	4,804,581	4,947,175	-2.9%
Monthly Cost	\$17,170,808	\$16,012,917	7.2%	\$16,679,336	\$15,682,701	6.4%
Monthly Vehicle Mile	2,129,076	2,135,974	-0.3%	2,045,420	2,026,180	0.9%
On-Time Performance	84.2%	81.2%	3.0%	81.3%	80.9%	0.4%
Cost per Ride	\$3.59	\$3.27	9.8%	\$3.47	\$3.17	9.5%
Cost per Mile	\$8.06	\$7.50	7.5%	\$8.15	\$7.74	5.3%
Miles per Roadcall	14,386	9,327	54.2%	11,270	11,362	-0.8%
Light Rail (MAX)						
Monthly Rides	3,412,520	3,470,715	-1.7%	3,289,128	3,363,948	-2.2%
Monthly Cost	\$9,696,193	\$8,587,192	12.9%	\$8,897,843	\$8,172,698	8.9%
Monthly Vehicle Mile	372,803	348,152	7.1%	374,024	377,673	-1.0%
On-Time Performance	83.3%	83.1%	0.2%	85.3%	82.0%	3.3%
Cost per Ride	\$2.84	\$2.47	15.0%	\$2.71	\$2.43	11.5%
Cost per Mile	\$26.01	\$24.67	5.4%	\$23.79	\$21.64	9.9%
Miles per Roadcall	3,551	1,161	205.9%	2,503	1,285	94.8%
Commuter Rail (WES)						
Monthly Rides	37,720	42,205	-10.6%	36,762	38,093	-3.5%
Monthly Costs	\$624,457	\$455,773	37.0%	\$563,708	\$583,749	-3.4%
Monthly Vehicle Mile	10,231	10,716	-4.5%	9,864	9,991	-1.3%
On Time Performance	86.6%	89.7%	-3.1%	94.6%	96.1%	-1.5%
Cost per Ride	\$16.56	\$10.80	53.3%	\$15.33	\$15.32	0.1%
Cost per Mile	\$61.04	\$42.53	43.5%	\$57.15	\$58.43	-2.2%
Miles per Roadcall	10,231	10,716	-4.5%	6,576	17,127	-61.6%
Paratransit LIFT and Cab						
Monthly Rides	81,492	91,651	-11.1%	83,793	88,845	-5.7%
Monthly Cost	\$3,105,731	\$3,133,227	-0.9%	\$3,053,333	\$2,961,104	3.1%
Monthly Vehicle Mile	677,789	772,227	-12.2%	713,108	744,763	-4.3%
On-Time Performance	91.6%	92.7%	-1.1%	90.1%	91.7%	-1.6%
Cost per Ride	\$38.11	\$34.19	11.5%	\$36.44	\$33.33	9.3%
Cost per Mile	\$4.58	\$4.06	12.8%	\$4.28	\$3.98	7.5%
Miles per Roadcall	6,645	5,895	12.7%	7,014	6,966	0.7%

RIDE CONNECTION*	Aug 2017	Aug 2016	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	35,554	39,453	-9.9%	33,985	38,320	-11.3%
Monthly Cost	\$614,020	\$634,576	-3.2%	\$614,616	\$651,799	-5.7%
Monthly Vehicle Mile	162,187	184,391	-12.0%	157,940	178,190	-11.4%
New Riders This Month	1,522	1,656	-8.1%	1,140.9	1,539.9	-25.9%
Cost per Ride	\$17.27	\$16.08	7.4%	\$18.08	\$17.01	6.3%
Cost per Mile	\$3.79	\$3.44	10.2%	\$3.89	\$3.66	6.3%
Miles per Ride	4.6	4.7	-2.1%	4.6	4.7	-2.1%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, November 07, 2017

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Aug 2017	Aug 2016	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	854	784	8.9%	719	700	2.7%
Monthly Cost	\$12,121	(\$374)	-3340.9%	\$8,958	\$7,087	26.4%
Monthly Vehicle Mile	4,852	4,492	8.0%	3,858	3,947	-2.3%
New Riders This Month	35	44	-20.5%	26.8	30.8	-13.0%
Cost per Ride	\$14.19	(\$0.48)	-3056.3%	\$12.46	\$10.12	23.1%
Cost per Mile	\$2.50	(\$0.08)	-3225.0%	\$2.32	\$1.80	28.9%
Miles per Ride	5.7	5.7	0.0%	5.4	5.6	-3.6%
King City Shuttle						
Monthly Rides	378	306	23.5%	343	316	8.5%
Monthly Cost	\$8,853	\$5,776	53.3%	\$6,609	\$5,467	20.9%
Monthly Vehicle Mile	1,649	1,094	50.7%	1,450	1,220	18.9%
New Riders This Month	12	13	-7.7%	11.3	8.6	31.4%
Cost per Ride	\$23.42	\$18.87	24.1%	\$19.28	\$17.29	11.5%
Cost per Mile	\$5.37	\$5.28	1.7%	\$4.56	\$4.48	1.8%
Miles per Ride	4.4	3.6	22.2%	4.2	3.9	7.7%
N/NE Shuttle						
Monthly Rides	0	0	N/A	0	78	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$2,020	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	837	-100.0%
New Riders This Month	0	0	N/A	0.0	10.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$26.00	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.41	N/A
Miles per Ride	N/A	N/A	N/A	N/A	10.8	N/A
STF Service						
Monthly Rides	561	495	13.3%	459	500	-8.2%
Monthly Cost	\$8,909	\$7,369	20.9%	\$9,290	\$9,377	-0.9%
Monthly Vehicle Mile	2,294	3,363	-31.8%	2,820	3,293	-14.4%
New Riders This Month	33	29	13.8%	19.8	36.3	-45.5%
Cost per Ride	\$15.88	\$14.89	6.6%	\$20.22	\$18.74	7.9%
Cost per Mile	\$3.88	\$2.19	77.2%	\$3.29	\$2.85	15.4%
Miles per Ride	4.1	6.8	-39.7%	6.1	6.6	-7.6%
TriMet Service						
Monthly Rides	104	130	-20.0%	153	346	-55.8%
Monthly Cost	\$2,869	\$1,879	52.7%	\$3,087	\$5,350	-42.3%
Monthly Vehicle Mile	5,280	689	666.3%	1,578	2,163	-27.0%
New Riders This Month	17	25	-32.0%	13.7	26.9	-49.1%
Cost per Ride	\$27.59	\$14.45	90.9%	\$20.20	\$15.45	30.7%
Cost per Mile	\$0.54	\$2.73	-80.2%	\$1.96	\$2.47	-20.6%
Miles per Ride	50.8	5.3	858.5%	10.3	6.2	66.1%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	247	408	-39.5%	271	394	-31.2%
Monthly Cost	\$6,112	\$11,603	-47.3%	\$6,801	\$10,040	-32.3%
Monthly Vehicle Mile	849	2,509	-66.2%	1,189	2,156	-44.9%
New Riders This Month	5	21	-76.2%	7	18	-61.1%
Cost per Ride	\$24.74	\$28.44	-13.0%	\$25.11	\$25.49	-1.5%
Cost per Mile	\$7.20	\$4.62	55.8%	\$5.72	\$4.66	22.7%
Miles per Ride	3.4	6.1	-44.3%	4.4	5.5	-20.0%
General Public						
Monthly Rides	936	1,089	-14.0%	887	950	-6.6%
Monthly Cost	\$24,093	\$24,891	-3.2%	\$22,222	\$24,250	-8.4%
Monthly Vehicle Mile	7,975	8,093	-1.5%	7,366	8,309	-11.3%
New Riders This Month	21	27	-22.2%	14	21	-33.3%
Cost per Ride	\$25.74	\$22.86	12.6%	\$25.05	\$25.53	-1.9%
Cost per Mile	\$3.02	\$3.08	-1.9%	\$3.02	\$2.92	3.4%
Miles per Ride	8.5	7.4	14.9%	8.3	8.7	-4.6%
Multnomah Co. ADS Premium						
Monthly Rides	177	144	22.9%	191	313	-39.0%
Monthly Cost	\$4,015	\$3,169	26.7%	\$4,426	\$5,120	-13.6%
Monthly Vehicle Mile	800	766	4.4%	923	1,656	-44.3%
New Riders This Month	18	15	20.0%	14	20	-30.0%
Cost per Ride	\$22.69	\$22.00	3.1%	\$23.23	\$16.36	42.0%
Cost per Mile	\$5.02	\$4.14	21.3%	\$4.80	\$3.09	55.3%
Miles per Ride	4.5	5.3	-15.1%	4.8	5.3	-9.4%
STF Service						
Monthly Rides	1,027	1,326	-22.5%	1,045	1,597	-34.6%
Monthly Cost	\$21,720	\$27,122	-19.9%	\$22,569	\$31,979	-29.4%
Monthly Vehicle Mile	5,632	6,920	-18.6%	5,923	8,596	-31.1%
New Riders This Month	180	235	-23.4%	157	321	-51.1%
Cost per Ride	\$21.15	\$20.45	3.4%	\$21.61	\$20.03	7.9%
Cost per Mile	\$3.86	\$3.92	-1.5%	\$3.81	\$3.72	2.4%
Miles per Ride	5.5	5.2	5.8%	5.7	5.4	5.6%
Title XIX Non Medical						
Monthly Rides	1,488	1,277	16.5%	1,323	3,605	-63.3%
Monthly Cost	\$31,899	\$29,499	8.1%	\$28,923	\$75,748	-61.8%
Monthly Vehicle Mile	7,785	7,160	8.7%	6,989	18,548	-62.3%
New Riders This Month	84	78	7.7%	56	165	-66.1%
Cost per Ride	\$21.44	\$23.10	-7.2%	\$21.87	\$21.01	4.1%
Cost per Mile	\$4.10	\$4.12	-0.5%	\$4.14	\$4.08	1.5%
Miles per Ride	5.2	5.6	-7.1%	5.3	5.1	3.9%
Wa Co DAVS						
Monthly Rides	112	165	-32.1%	118	143	-17.5%
Monthly Cost	\$3,296	\$4,569	-27.9%	\$3,402	\$3,826	-11.1%
Monthly Vehicle Mile	925	1,352	-31.6%	930	1,131	-17.8%
New Riders This Month	12	20	-40.0%	8	14	-42.9%
Cost per Ride	\$29.43	\$27.69	6.3%	\$28.83	\$26.71	7.9%
Cost per Mile	\$3.56	\$3.38	5.3%	\$3.66	\$3.38	8.3%
Miles per Ride	8.3	8.2	1.2%	7.9	7.9	0.0%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	206	216	-4.6%	217	260	-16.5%
Monthly Cost	\$1,648	\$1,728	-4.6%	\$1,738	\$2,078	-16.4%
Monthly Vehicle Mile	1,064	1,223	-13.0%	1,001	1,226	-18.4%
New Riders This Month	1	0	N/A	6.8	6.9	-1.4%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$1.55	\$1.41	9.9%	\$1.74	\$1.69	3.0%
Miles per Ride	5.2	5.7	-8.8%	4.6	4.7	-2.1%
Estacada Senior Center						
Monthly Rides	251	296	-15.2%	229	232	-1.3%
Monthly Cost	\$1,883	\$2,272	-17.1%	\$1,740	\$1,813	-4.0%
Monthly Vehicle Mile	670	909	-26.3%	618	707	-12.6%
New Riders This Month	2	7	-71.4%	5.3	5.3	0.0%
Cost per Ride	\$7.50	\$7.68	-2.3%	\$7.61	\$7.82	-2.7%
Cost per Mile	\$2.81	\$2.50	12.4%	\$2.82	\$2.57	9.7%
Miles per Ride	2.7	3.1	-12.9%	2.7	3.0	-10.0%
Gladstone Senior Center						
Monthly Rides	224	223	0.4%	195	224	-12.9%
Monthly Cost	\$1,752	\$1,673	4.7%	\$1,479	\$1,745	-15.2%
Monthly Vehicle Mile	554	460	20.4%	428	856	-50.0%
New Riders This Month	10	13	-23.1%	5.9	8.3	-28.9%
Cost per Ride	\$7.82	\$7.50	4.3%	\$7.60	\$7.78	-2.3%
Cost per Mile	\$3.16	\$3.64	-13.2%	\$3.46	\$2.04	69.6%
Miles per Ride	2.5	2.1	19.0%	2.2	3.8	-42.1%
Hoodland Senior Center						
Monthly Rides	96	90	6.7%	118	145	-18.6%
Monthly Cost	\$3,137	\$1,712	83.3%	\$3,035	\$2,785	9.0%
Monthly Vehicle Mile	1,505	1,148	31.1%	1,344	1,349	-0.4%
New Riders This Month	0	0	N/A	2.3	2.0	15.0%
Cost per Ride	\$32.68	\$19.02	71.8%	\$25.72	\$19.25	33.6%
Cost per Mile	\$2.08	\$1.49	39.6%	\$2.26	\$2.06	9.7%
Miles per Ride	15.7	12.8	22.7%	11.4	9.3	22.6%
Lake Oswego Adult Comm. Center						
Monthly Rides	302	122	147.5%	255	259	-1.5%
Monthly Cost	\$2,265	\$915	147.5%	\$1,909	\$1,944	-1.8%
Monthly Vehicle Mile	1,029	430	139.3%	870	747	16.5%
New Riders This Month	1	0	N/A	4.6	6.2	-25.8%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.20	\$2.13	3.3%	\$2.19	\$2.60	-15.8%
Mile per Ride	3.4	3.5	-2.9%	3.4	2.9	17.2%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	1,000	828	20.8%	811	791	2.5%
Monthly Cost	\$9,333	\$8,172	14.2%	\$7,729	\$7,643	1.1%
Monthly Vehicle Mile	3,131	2,292	36.6%	2,284	2,072	10.2%
New Riders This Month	57	23	147.8%	25.3	16.8	50.6%
Cost per Ride	\$9.33	\$9.87	-5.5%	\$9.54	\$9.66	-1.2%
Cost per Mile	\$2.98	\$3.57	-16.5%	\$3.38	\$3.69	-8.4%
Miles per Ride	3.1	2.8	10.7%	2.8	2.6	7.7%
Molalla Senior Center						
Monthly Rides	321	399	-19.5%	318	397	-19.9%
Monthly Cost	\$3,816	\$4,430	-13.9%	\$3,445	\$5,028	-31.5%
Monthly Vehicle Mile	1,157	920	25.8%	927	998	-7.1%
New Riders This Month	9	14	-35.7%	7.6	7.3	4.1%
Cost per Ride	\$11.89	\$11.10	7.1%	\$10.85	\$12.66	-14.3%
Cost per Mile	\$3.30	\$4.81	-31.4%	\$3.72	\$5.04	-26.2%
Miles per Ride	3.6	2.3	56.5%	2.9	2.5	16.0%
Pioneer Senior Center						
Monthly Rides	787	832	-5.4%	672	695	-3.3%
Monthly Cost	\$6,566	\$7,111	-7.7%	\$5,601	\$5,782	-3.1%
Monthly Vehicle Mile	2,654	2,805	-5.4%	2,060	2,262	-8.9%
New Riders This Month	34	32	6.3%	22.5	25.6	-12.1%
Cost per Ride	\$8.34	\$8.55	-2.5%	\$8.34	\$8.32	0.2%
Cost per Mile	\$2.47	\$2.54	-2.8%	\$2.72	\$2.56	6.3%
Miles per Ride	3.4	3.4	0.0%	3.1	3.3	-6.1%
Sandy Senior Center						
Monthly Rides	269	360	-25.3%	240	245	-2.0%
Monthly Cost	\$3,309	\$3,843	-13.9%	\$3,110	\$2,839	9.5%
Monthly Vehicle Mile	1,726	1,578	9.4%	1,469	1,095	34.2%
New Riders This Month	23	26	-11.5%	11.7	12.8	-8.6%
Cost per Ride	\$12.30	\$10.68	15.2%	\$12.93	\$11.58	11.7%
Cost per Mile	\$1.92	\$2.44	-21.3%	\$2.12	\$2.59	-18.1%
Miles per Ride	6.4	4.4	45.5%	6.1	4.5	35.6%
Transportation Reaching People						
Monthly Rides	1,608	2,550	-36.9%	2,049	2,232	-8.2%
Monthly Cost	\$21,183	\$25,325	-16.4%	\$25,655	\$26,616	-3.6%
Monthly Vehicle Mile	14,934	23,583	-36.7%	20,246	20,881	-3.0%
New Riders This Month	91	73	24.7%	55.7	61.8	-9.9%
Cost per Ride	\$13.17	\$9.93	32.6%	\$12.52	\$11.93	4.9%
Cost per Mile	\$1.42	\$1.07	32.7%	\$1.27	\$1.27	0.0%
Miles per Ride	9.3	9.2	1.1%	9.9	9.4	5.3%
Transp Reaching People-School/Work(1)						
Monthly Rides	102	153	-33.3%	138	159	-13.2%
Monthly Cost	\$1,473	\$2,122	-30.6%	\$2,778	\$2,667	4.2%
Monthly Vehicle Mile	858	1,214	-29.3%	1,021	1,237	-17.5%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$14.44	\$13.87	4.1%	\$20.07	\$16.76	19.7%
Cost per Mile	\$1.72	\$1.75	-1.7%	\$2.72	\$2.16	25.9%
Miles per Ride	8.4	7.9	6.3%	7.4	7.8	-5.1%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Aug 2017	Aug 2016	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	18	26	-30.8%	30	26	15.4%
Monthly Cost	\$70	\$92	-23.9%	\$242	\$134	80.6%
Monthly Vehicle Mile	72	79	-8.9%	127	77	64.9%
New Riders This Month	0	1	-100.0%	0.8	0.8	0.0%
Cost per Ride	\$3.88	\$3.55	9.3%	\$7.96	\$5.21	52.8%
Cost per Mile	\$0.97	\$1.17	-17.1%	\$1.91	\$1.73	10.4%
Miles per Ride	4.0	3.0	33.3%	4.2	3.0	40.0%
Multnomah Co. ADS Premium						
Monthly Rides	40	119	-66.4%	62	70	-11.4%
Monthly Cost	\$2	\$664	-99.7%	\$411	\$387	6.2%
Monthly Vehicle Mile	47	262	-82.1%	151	139	8.6%
New Riders This Month	0	3	-100.0%	1.8	4.8	-62.5%
Cost per Ride	\$0.04	\$5.58	-99.3%	\$6.65	\$5.54	20.0%
Cost per Mile	\$0.03	\$2.53	-98.8%	\$2.73	\$2.78	-1.8%
Miles per Ride	1.2	2.2	-45.5%	2.4	2.0	20.0%
STF Discretionary						
Monthly Rides	595	604	-1.5%	547	539	1.5%
Monthly Cost	\$14,122	\$11,929	18.4%	\$11,543	\$10,970	5.2%
Monthly Vehicle Mile	2,315	2,439	-5.1%	1,931	1,936	-0.3%
New Riders This Month	86	58	48.3%	38.0	45.9	-17.2%
Cost per Ride	\$23.73	\$19.75	20.2%	\$21.09	\$20.34	3.7%
Cost per Mile	\$6.10	\$4.89	24.7%	\$5.98	\$5.67	5.5%
Miles per Ride	3.9	4.0	-2.5%	3.5	3.6	-2.8%
STF Service						
Monthly Rides	484	580	-16.6%	315	463	-32.0%
Monthly Cost	\$10,906	\$11,383	-4.2%	\$7,321	\$9,136	-19.9%
Monthly Vehicle Mile	1,580	2,145	-26.3%	1,103	1,419	-22.3%
New Riders This Month	49	69	-29.0%	22.0	24.8	-11.3%
Cost per Ride	\$22.53	\$19.63	14.8%	\$23.24	\$19.73	17.8%
Cost per Mile	\$6.90	\$5.31	29.9%	\$6.64	\$6.44	3.1%
Miles per Ride	3.3	3.7	-10.8%	3.5	3.1	12.9%
TriMet Service						
Monthly Rides	2,638	2,239	17.8%	2,307	1,649	39.9%
Monthly Cost	\$5,672	\$6,219	-8.8%	\$6,590	\$6,009	9.7%
Monthly Vehicle Mile	5,714	5,362	6.6%	5,375	5,147	4.4%
New Riders This Month	64	57	12.3%	30.7	34.8	-11.8%
Cost per Ride	\$2.15	\$2.78	-22.7%	\$2.86	\$3.64	-21.4%
Cost per Mile	\$0.99	\$1.16	-14.7%	\$1.23	\$1.17	5.1%
Miles per Ride	2.2	2.4	-8.3%	2.3	3.1	-25.8%
Veterans Volunteers						
Monthly Rides	156	137	13.9%	125	165	-24.2%
Monthly Cost	\$897	\$1,046	-14.2%	\$798	\$1,237	-35.5%
Monthly Vehicle Mile	1,691	1,428	18.4%	1,368	1,970	-30.6%
New Riders This Month	17	24	-29.2%	12.4	15.8	-21.5%
Cost per Ride	\$5.75	\$7.64	-24.7%	\$6.38	\$7.48	-14.7%
Cost per Mile	\$0.53	\$0.73	-27.4%	\$0.58	\$0.63	-7.9%
Miles per Ride	10.8	10.4	3.8%	10.9	11.9	-8.4%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$3,387	-100.0%	\$1,416	\$2,830	-50.0%
David's Harp - STF Service						
Monthly Rides	143	110	30.0%	146	166	-12.0%
Monthly Cost	\$1,143	\$747	53.0%	\$1,125	\$1,136	-1.0%
Monthly Vehicle Mile	302	156	93.6%	206	195	5.6%
New Riders This Month	2	0	N/A	6.3	3.3	90.9%
Cost per Ride	\$7.99	\$6.79	17.7%	\$7.73	\$6.85	12.8%
Cost per Mile	\$3.78	\$4.79	-21.1%	\$5.46	\$5.83	-6.3%
Miles per Ride	2.1	1.4	50.0%	1.4	1.2	16.7%
NW Pilot Project - STF Service						
Monthly Rides	178	167	6.6%	167	180	-7.2%
Monthly Cost	\$13,336	\$11,752	13.5%	\$13,664	\$12,288	11.2%
Monthly Vehicle Mile	1,282	994	29.0%	1,762	959	83.7%
New Riders This Month	31	25	24.0%	23.2	13.0	78.5%
Cost per Ride	\$74.92	\$70.37	6.5%	\$81.78	\$68.39	19.6%
Cost per Mile	\$10.40	\$11.82	-12.0%	\$7.76	\$12.81	-39.4%
Miles per Ride	7.2	6.0	20.0%	10.5	5.3	98.1%
Providence Elderplace - STF Service						
Monthly Rides	336	332	1.2%	258	310	-16.8%
Monthly Cost	\$3,016	\$3,623	-16.8%	\$3,044	\$3,111	-2.2%
Monthly Vehicle Mile	1,047	1,532	-31.7%	888	1,124	-21.0%
New Riders This Month	118	124	-4.8%	53.0	68.8	-23.0%
Cost per Ride	\$8.98	\$10.91	-17.7%	\$11.79	\$10.03	17.5%
Cost per Mile	\$2.88	\$2.36	22.0%	\$3.43	\$2.77	23.8%
Miles per Ride	3.1	4.6	-32.6%	3.4	3.6	-5.6%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	415	575	-27.8%	484	371	30.5%
Monthly Cost	\$1,765	\$2,402	-26.5%	\$2,518	\$2,067	21.8%
Monthly Vehicle Mile	2,473	4,157	-40.5%	3,104	2,343	32.5%
New Riders This Month	0	2	-100.0%	2.8	3.0	-6.7%
Cost per Ride	\$4.25	\$4.18	1.7%	\$5.20	\$5.57	-6.6%
Cost per Mile	\$0.71	\$0.58	22.4%	\$0.81	\$0.88	-8.0%
Miles per Ride	6.0	7.2	-16.7%	6.4	6.3	1.6%
Urban League - N/NE Shuttle						
Monthly Rides	395	347	13.8%	312	446	-30.0%
Monthly Cost	\$5,562	\$4,038	37.7%	\$4,335	\$4,321	0.3%
Monthly Vehicle Mile	242	1,111	-78.2%	745	850	-12.4%
New Riders This Month	30	2	1400.0%	4.4	3.4	29.4%
Cost per Ride	\$14.08	\$11.64	21.0%	\$13.89	\$9.68	43.5%
Cost per Mile	\$22.98	\$3.63	533.1%	\$5.82	\$5.08	14.6%
Miles per Ride	0.6	3.2	-81.3%	2.4	1.9	26.3%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	5,934	5,382	10.3%	5,449	4,612	18.1%
Monthly Cost	\$32,020	\$25,955	23.4%	\$34,814	\$31,820	9.4%
Monthly Vehicle Mile	18,616	17,117	8.8%	19,565	17,290	13.2%
New Riders This Month	299	56	433.9%	225.8	189.1	19.4%
Cost per Ride	\$5.40	\$4.82	12.0%	\$6.39	\$6.90	-7.4%
Cost per Mile	\$1.72	\$1.52	13.2%	\$1.78	\$1.84	-3.3%
Miles per Ride	3.1	3.2	-3.1%	3.6	3.7	-2.7%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	38	35	8.6%	45	44	2.3%
Monthly Cost	\$1,186	\$260	356.2%	\$747	\$335	123.0%
Monthly Vehicle Mile	88	78	12.8%	87	85	2.4%
New Riders This Month	0	2	-100.0%	1.0	1.8	-44.4%
Cost per Ride	\$31.21	\$7.43	320.1%	\$16.63	\$7.69	116.3%
Cost per Mile	\$13.48	\$3.34	303.6%	\$8.64	\$3.95	118.7%
Miles per Ride	2.3	2.2	4.5%	1.9	1.9	0.0%
Gateway Shuttle						
Monthly Rides	178	187	-4.8%	199	196	1.5%
Monthly Cost	\$801	\$802	-0.1%	\$791	\$794	-0.4%
Monthly Vehicle Mile	243	291	-16.5%	260	277	-6.1%
New Riders This Month	6	6	0.0%	6.1	4.4	38.6%
Cost per Ride	\$4.50	\$4.29	4.9%	\$3.97	\$4.06	-2.2%
Cost per Mile	\$3.30	\$2.75	20.0%	\$3.05	\$2.87	6.3%
Miles per Ride	1.4	1.6	-12.5%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	531	553	-4.0%	529	705	-25.0%
Monthly Cost	\$6,726	\$4,662	44.3%	\$6,208	\$11,528	-46.1%
Monthly Vehicle Mile	1,289	2,098	-38.6%	1,334	3,004	-55.6%
New Riders This Month	15	22	-31.8%	13.2	26.0	-49.2%
Cost per Ride	\$12.67	\$8.43	50.3%	\$11.73	\$16.36	-28.3%
Cost per Mile	\$5.22	\$2.22	135.1%	\$4.65	\$3.84	21.1%
Miles per Ride	2.4	3.8	-36.8%	2.5	4.3	-41.9%
Multnomah Co. ADS Premium						
Monthly Rides	0	12	-100.0%	5	14	-64.3%
Monthly Cost	\$0	\$40	-100.0%	\$40	\$33	21.2%
Monthly Vehicle Mile	0	29	-100.0%	21	24	-12.5%
New Riders This Month	0	0	N/A	0.7	0.6	16.7%
Cost per Ride	N/A	\$3.33	N/A	\$8.67	\$2.28	280.3%
Cost per Mile	N/A	\$1.38	N/A	\$1.91	\$1.37	39.4%
Miles per Ride	N/A	2.4	N/A	4.5	1.7	164.7%
N/NE Shuttle						
Monthly Ride	397	731	-45.7%	398	420	-5.2%
Monthly Cost	\$15,570	\$11,358	37.1%	\$13,582	\$11,124	22.1%
Monthly Vehicle Mile	1,060	2,997	-64.6%	959	1,338	-28.3%
New Riders This Month	16	64	-75.0%	10.2	26.1	-60.9%
Cost per Ride	\$39.22	\$15.54	152.4%	\$34.16	\$26.49	29.0%
Cost per Mile	\$14.69	\$3.79	287.6%	\$14.17	\$8.32	70.3%
Miles per Ride	2.7	4.1	-34.1%	2.4	3.2	-25.0%
STF Service						
Monthly Ride	1,187	543	118.6%	750	445	68.5%
Monthly Cost	\$14,093	\$20,525	-31.3%	\$18,808	\$13,148	43.0%
Monthly Vehicle Mile	3,940	2,915	35.2%	3,987	2,249	77.3%
New Riders This Month	81	61	32.8%	59.5	42.8	39.0%
Cost per Ride	\$11.87	\$37.80	-68.6%	\$25.09	\$29.58	-15.2%
Cost per Mile	\$3.58	\$7.04	-49.1%	\$4.72	\$5.85	-19.3%
Miles per Ride	3.3	5.4	-38.9%	5.3	5.1	3.9%
TriMet Service						
Monthly Ride	905	907	-0.2%	890	588	51.4%
Monthly Cost	\$3,745	\$8,717	-57.0%	\$7,255	\$4,788	51.5%
Monthly Vehicle Mile	5,213	5,574	-6.5%	5,408	3,038	78.0%
New Riders This Month	58	69	-15.9%	51.0	35.0	45.7%
Cost per Ride	\$4.14	\$9.61	-56.9%	\$8.15	\$8.14	0.1%
Cost per Mile	\$0.72	\$1.56	-53.8%	\$1.34	\$1.58	-15.2%
Miles per Ride	5.8	6.1	-4.9%	6.1	5.2	17.3%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	490	431	13.7%	391	517	-24.4%
Monthly Cost	\$7,489	\$4,773	56.9%	\$7,575	\$7,629	-0.7%
Monthly Vehicle Mile	1,295	1,479	-12.4%	1,073	1,595	-32.7%
New Riders This Month	47	35	34.3%	26.8	30.1	-11.0%
Cost per Ride	\$15.28	\$11.07	38.0%	\$19.36	\$14.75	31.3%
Cost per Mile	\$5.78	\$3.23	78.9%	\$7.06	\$4.78	47.7%
Miles per Ride	2.6	3.4	-23.5%	2.7	3.1	-12.9%
SW Shuttle Service						
Monthly Rides	98	88	11.4%	72	95	-24.2%
Monthly Cost	\$518	\$720	-28.1%	\$1,060	\$2,224	-52.3%
Monthly Vehicle Mile	197	184	7.1%	144	179	-19.6%
New Riders This Month	8	2	300.0%	2.7	2.3	17.4%
Cost per Rider	\$5.28	\$8.18	-35.5%	\$14.73	\$23.45	-37.2%
Cost per Mile	\$2.63	\$3.91	-32.7%	\$7.38	\$12.41	-40.5%
Miles per Ride	2.0	2.1	-4.8%	2.0	1.9	5.3%
Downtown RideAbout(1)						
Monthly Rides	123	180	-31.7%	160	171	-6.4%
Monthly Cost	\$402	\$440	-8.6%	\$710	\$763	-6.9%
Monthly Vehicle Mile	109	130	-16.2%	107	111	-3.6%
New Riders This Month	1	0	N/A	0.7	0.8	-12.5%
Cost per Ride	\$3.27	\$2.45	33.5%	\$4.44	\$4.45	-0.2%
Cost per Mile	\$3.69	\$3.39	8.8%	\$6.66	\$6.89	-3.3%
Miles per Ride	0.9	0.7	28.6%	0.7	0.6	16.7%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	49	82	-40.2%	58	54	7.4%
Monthly Cost	\$26	\$91	-71.4%	\$522	\$473	10.4%
Monthly Vehicle Mile	67	43	55.8%	53	54	-1.9%
New Riders This Month	1	0	N/A	0.8	0.3	166.7%
Cost per Ride	\$0.53	\$1.11	-52.3%	\$8.96	\$8.79	1.9%
Cost per Mile	\$0.39	\$2.12	-81.6%	\$9.91	\$8.84	12.1%
Miles per Ride	1.4	0.5	180.0%	0.9	1.0	-10.0%
Multnomah Co. ADS Premium						
Monthly Rides	0	3	-100.0%	5	6.2	-16.7%
Monthly Cost	\$0	\$15	-100.0%	\$30	\$31	-3.2%
Monthly Vehicle Mile	0	24	-100.0%	33	52	-36.5%
New Riders This Month	0	1	100.0%	1.2	1.2	0.0%
Cost per Ride	N/A	\$5.00	N/A	\$6.11	\$5.00	22.2%
Cost per Mile	N/A	\$0.63	N/A	\$0.90	\$0.60	50.0%
Miles per Ride	N/A	8.0	N/A	6.8	8.4	-19.0%
STF Discretionary						
Monthly Rides	641	777	-17.5%	612	684	-10.5%
Monthly Cost	\$16,681	\$16,299	2.3%	\$12,948	\$12,788	1.3%
Monthly Vehicle Mile	2,131	3,143	-32.2%	2,419	2,691	-10.1%
New Riders This Month	25	60	-58.3%	30.7	31.4	-2.2%
Cost per Ride	\$26.02	\$20.98	24.0%	\$21.15	\$18.69	13.2%
Cost per Mile	\$7.83	\$5.19	50.9%	\$5.35	\$4.75	12.6%
Miles per Ride	3.3	4.0	-17.5%	4.0	3.9	2.6%
STF Service						
Monthly Rides	445	540	-17.6%	425	467	-9.0%
Monthly Cost	\$14,156	\$11,007	28.6%	\$11,350	\$10,580	7.3%
Monthly Vehicle Mile	1,915	2,211	-13.4%	1,793	1,952	-8.1%
New Riders This Month	38	69	-44.9%	28.5	29.6	-3.7%
Cost per Ride	\$31.81	\$20.38	56.1%	\$26.68	\$22.68	17.6%
Cost per Mile	\$7.39	\$4.98	48.4%	\$6.33	\$5.42	16.8%
Miles per Ride	4.3	4.1	4.9%	4.2	4.2	0.0%
Dialysis (NEW)						
Monthly Rides	0	0	N/A	0		
Monthly Cost	\$0	\$0	N/A	\$3		
Monthly Vehicle Mile	0	0	N/A	2		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	\$10.00		
Cost per Mile	N/A	N/A	N/A	\$1.48		
Miles per Ride	N/A	N/A	N/A	6.8		

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	0	16	-100.0%	10	11	-8.0%
Monthly Cost	\$0	\$700	-100.0%	\$602	\$166	262.7%
Monthly Vehicle Mile	0	216	-100.0%	119	119	0.0%
New Riders This Month	0	2	-100.0%	2	3	-33.3%
Cost per Ride	N/A	\$43.74	N/A	\$57.83	\$14.63	295.3%
Cost per Mile	N/A	\$3.24	N/A	\$5.06	\$1.39	264.0%
Miles per Ride	N/A	13.5	N/A	11.4	10.5	8.6%
STF Service						
Monthly Ride	536	249	115.3%	276	158	74.0%
Monthly Cost	\$16,544	\$7,828	111.3%	\$11,528	\$3,249	254.8%
Monthly Vehicle Mile	4,212	1,924	118.9%	2,454	1,303	88.3%
New Riders This Month	102	64	59.4%	50	46	8.7%
Cost per Ride	\$30.87	\$31.44	-1.8%	\$41.79	\$20.51	103.8%
Cost per Mile	\$3.93	\$4.07	-3.4%	\$4.70	\$2.49	88.8%
Miles per Ride	7.9	7.7	2.6%	8.9	8.2	8.5%
Title XIX Non Medical						
Monthly Ride	0	58	-100.0%	7	85	-91.9%
Monthly Cost	\$0	\$1,921	-100.0%	\$338	\$469	-27.9%
Monthly Vehicle Mile	0	665	-100.0%	77	893	-91.4%
New Riders This Month	0	12	-100.0%	1	18	-94.4%
Cost per Ride	N/A	\$33.11	N/A	\$48.86	\$5.53	783.5%
Cost per Mile	N/A	\$2.89	N/A	\$4.39	\$0.53	728.3%
Miles per Ride	N/A	11.5	N/A	11.1	10.5	5.7%
Dialysis						
Monthly Ride	0	125	-100.0%	24	97	-75.1%
Monthly Cost	\$0	\$5,671	-100.0%	\$1,363	\$2,336	-41.7%
Monthly Vehicle Mile	0	1,487	-100.0%	295	1,086	-72.8%
New Riders This Month	0	2	-100.0%	0	3	-100.0%
Cost per Ride	N/A	\$45.37	N/A	\$56.58	\$24.19	133.9%
Cost per Mile	N/A	\$3.81	N/A	\$4.61	\$2.15	114.4%
Miles per Ride	N/A	11.9	N/A	12.3	11.2	9.8%
Wa Co DAVS						
Monthly Ride	0					
Monthly Cost	\$0					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	56	7	700.0%	40	5	700.0%
Monthly Cost	\$1,405	\$134	948.5%	\$1,148	\$748	53.5%
Monthly Vehicle Mile	321	45	613.3%	246	33	645.5%
New Riders This Month	1	2	-50.0%	3	2	50.0%
Cost per Ride	\$25.09	\$19.16	30.9%	\$28.46	\$149.57	-81.0%
Cost per Mile	\$4.38	\$2.98	47.0%	\$4.67	\$22.78	-79.5%
Miles per Ride	5.7	6.4	-10.9%	6.1	6.6	-7.6%
STF Service						
Monthly Rides	574	508	13.0%	595	488	21.9%
Monthly Cost	\$12,814	\$6,220	106.0%	\$10,656	\$6,073	75.5%
Monthly Vehicle Mile	2,795	1,819	53.7%	2,388	1,588	50.4%
New Riders This Month	24	9	166.7%	22	11	100.0%
Cost per Ride	\$22.32	\$12.24	82.4%	\$17.92	\$12.46	43.8%
Cost per Mile	\$4.58	\$3.42	33.9%	\$4.46	\$3.82	16.8%
Miles per Ride	4.9	3.6	36.1%	4.0	3.3	21.2%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	1	1	0.0%
Monthly Cost	\$22	\$19	15.8%	\$49	\$87	-43.7%
Monthly Vehicle Mile	0	0	N/A	4	4	0.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$48.52	\$174.58	-72.2%
Cost per Mile	N/A	N/A	N/A	\$12.13	\$19.76	-38.6%
Miles per Ride	N/A	N/A	N/A	4.0	8.8	-54.5%
Veterans Volunteers						
Monthly Rides	218	221	-1.4%	195		
Monthly Cost	\$1,652	\$2,303	-28.3%	\$2,353		
Monthly Vehicle Mile	2,970	3,615	-17.8%	3,186		
New Riders This Month	6	11	-45.5%	8		
Cost per Ride	\$7.58	\$10.42	-27.3%	\$0.74		
Cost per Mile	\$0.56	\$0.64	-12.7%	\$12.08		
Miles per Ride	13.6	16.4	-16.7%	16.4		
Wa Co DAVS						
Monthly Rides	0	3	-100.0%	1		
Monthly Cost	\$11	\$735	-98.5%	(\$127)		
Monthly Vehicle Mile	0	15	-100.0%	4		
New Riders This Month	0	1	-100.0%	0		
Cost per Ride	N/A	\$245.11	N/A	(\$127.26)		
Cost per Mile	N/A	\$49.02	N/A	(\$30.54)		
Miles per Ride	N/A	5.0	N/A	4.2		

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	773	723	6.9%	631	715	-11.7%
Monthly Cost	\$3,572	\$9,462	-62.2%	\$4,908	\$8,149	-39.8%
Monthly Vehicle Mile	2,339	3,533	-33.8%	2,457	3,091	-20.5%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.62	\$13.09	-64.7%	\$7.78	\$11.39	-31.7%
Cost per Mile	\$1.53	\$2.68	-42.9%	\$2.00	\$2.64	-24.2%
Miles per Ride	3.0	4.9	-38.8%	3.9	4.3	-9.3%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	113	195	-42.1%	114	177	-35.6%
Monthly Cost	\$873	\$791	10.4%	\$1,173	\$1,592	-26.3%
Monthly Vehicle Mile	590	1,495	-60.5%	924	1,205	-23.3%
New Riders This Month	17	15	13.3%	15.6	19.3	-19.2%
Cost per Ride	\$7.72	\$4.06	90.1%	\$10.30	\$8.98	14.7%
Cost per Mile	\$1.48	\$0.53	179.2%	\$1.27	\$1.32	-3.8%
Miles per Ride	5.2	7.7	-32.5%	8.1	6.8	19.1%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,773	1,458	21.6%	1,148	1,150	-0.2%
Monthly Cost	\$3,659	\$4,833	-24.3%	\$3,980	\$4,368	-8.9%
Monthly Vehicle Mile	1,812	2,293	-21.0%	2,079	2,256	-7.8%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$2.06	\$3.31	-37.8%	\$3.47	\$3.80	-8.7%
Cost per Mile	\$2.02	\$2.11	-4.3%	\$1.91	\$1.94	-1.5%
Miles per Ride	1.0	1.6	-37.5%	1.8	2.0	-10.0%
Maryville Nursing Home						
Monthly Rides	0	0	N/A	0	37	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$492	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	62	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$13.37	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$7.89	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.7	N/A
Mary's Woods						
Monthly Rides	0	1,658	-100.0%	1,053	1,243	-15.3%
Monthly Cost	\$0	\$6,345	-100.0%	\$4,798	\$5,907	-18.8%
Monthly Vehicle Mile	0	1,929	-100.0%	1,394	1,847	-24.5%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$3.83	N/A	\$4.56	\$4.75	-4.0%
Cost per Mile	N/A	\$3.29	N/A	\$3.44	\$3.20	7.5%
Miles per Ride	N/A	1.2	N/A	1.3	1.5	-13.3%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	824	786	4.8%	722	710	1.7%
Monthly Cost	\$817	\$868	-5.9%	\$773	\$840	-8.0%
Monthly Vehicle Mile	533	610	-12.6%	489	523	-6.5%
New Rider This Month	0	0	N/A	0.1	1.9	-94.7%
Cost per Ride	\$0.99	\$1.10	-10.0%	\$1.07	\$1.18	-9.3%
Cost per Mile	\$1.53	\$1.42	7.7%	\$1.58	\$1.60	-1.3%
Miles per Ride	0.6	0.8	-25.0%	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	8,893	10,069	-11.7%	8,917	9,255	-3.7%
Monthly Cost	\$251,205	\$254,461	-1.3%	\$256,248	\$234,574	9.2%
Monthly Vehicle Mile	43,777	44,499	-1.6%	40,915	39,388	3.9%
New Riders This Month	34	32	6.3%	128.5	128.0	0.4%
Cost per Ride	\$28.25	\$25.27	11.8%	\$28.74	\$25.35	13.4%
Cost per Mile	\$5.74	\$5.72	0.3%	\$6.26	\$5.96	5.0%
Miles per Ride	4.9	4.4	11.4%	4.6	4.3	7.0%
Tualatin Valley Workshop						
Monthly Rides	144	240	-40.0%	128	259	-50.6%
Monthly Cost	\$2,983	\$4,457	-33.1%	\$4,270	\$5,162	-17.3%
Monthly Vehicle Mile	1,059	903	17.3%	783	808	-3.1%
New Riders This Month	0	0	N/A	3.6	0.0	N/A
Cost per Ride	\$20.71	\$18.57	11.5%	\$33.44	\$19.95	67.6%
Cost per Mile	\$2.82	\$4.94	-42.9%	\$5.45	\$6.39	-14.7%
Miles per Ride	7.4	3.8	94.7%	6.1	3.1	96.8%
West Linn						
Monthly Ride	120	102	17.6%	46	101	-54.5%
Monthly Cost	\$329	\$274	20.1%	\$265	\$315	-15.9%
Monthly Vehicle Mile	144	153	-5.9%	66	113	-41.6%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$2.74	\$2.69	1.9%	\$5.74	\$3.13	83.4%
Cost per Mile	\$2.28	\$1.79	27.4%	\$3.99	\$2.79	43.0%
Miles per Ride	1.2	1.5	-20.0%	1.4	1.1	27.3%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Aug 2017	Aug 2016	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,251	6,193	-15.2%	4,748	6,078	-21.9%
Monthly Cost	\$45,847	\$43,495	5.4%	\$37,436	\$37,623	-0.5%
Monthly Vehicle Miles	13,030	13,235	-1.5%	12,193	12,100	0.8%
On-Time Performance	99.9%	99.0%	0.9%	99.5%	99.1%	0.4%
Cost per Ride	\$8.73	\$7.02	24.4%	\$7.88	\$6.19	27.3%
Cost per Mile	\$3.52	\$3.29	7.0%	\$3.07	\$3.11	-1.3%
Miles per Roadcall	13,030	13,235	-1.5%	12,193	12,100	0.8%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,462	1,442	1.4%	1,325	2,156	-38.5%
Monthly Cost	\$27,467	\$37,185	-26.1%	\$34,541	\$32,626	5.9%
Monthly Vehicle Miles	5,833	4,190	39.2%	5,620	4,447	26.4%
On-Time Performance	99.9%	99.0%	0.9%	99.5%	99.1%	0.4%
Cost per Ride	\$18.79	\$25.79	-27.1%	\$26.08	\$15.14	72.3%
Cost per Mile	\$4.71	\$8.87	-46.9%	\$6.15	\$7.34	-16.2%
Miles per Roadcall	5,833	4,190	39.2%	5,620	4,447	26.4%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,721	9,791	-21.1%	8,071	8,695	-7.2%
Monthly Cost	\$52,284	\$53,015	-1.4%	\$50,856	\$50,802	0.1%
Monthly Vehicle Miles	23,126	22,928	0.9%	21,322	21,379	-0.3%
On-Time Performance	96.0%	96.0%	0.0%	96.9%	97.6%	-0.7%
Cost per Ride	\$6.77	\$5.41	25.1%	\$6.30	\$5.84	7.9%
Cost per Mile	\$2.26	\$2.31	-2.2%	\$2.39	\$2.38	0.4%
Miles per Roadcall	23,126	22,928	0.9%	21,322	21,379	-0.3%
Sandy(SAM)-Fixed Route						
Monthly Rides	10,026	9,180	9.2%	8,975	8,993	-0.2%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,150	22,086	4.8%	21,406	20,942	2.2%
On-Time Performance	98.0%	99.9%	-1.9%	98.8%	99.8%	-1.0%
Cost per Ride	\$6.48	\$7.08	-8.5%	\$7.24	\$7.23	0.1%
Cost per Mile	\$2.81	\$2.94	-4.4%	\$3.04	\$3.10	-1.9%
Miles per Roadcall	23,150	22,086	4.8%	21,406	20,942	2.2%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,254	1,397	-10.2%	1,161	1,337	-13.2%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	8,301	8,003	3.7%	7,205	7,073	1.9%
On-Time Performance	96.3%	97.6%	-1.3%	96.4%	96.6%	-0.2%
Cost per Ride	\$15.95	\$14.32	11.4%	\$17.23	\$14.96	15.2%
Cost per Mile	\$2.41	\$2.50	-3.6%	\$2.78	\$2.83	-1.8%
Miles per Roadcall	8,301	8,003	3.7%	7,205	7,073	1.9%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	24,057	26,098	-7.8%	22,817	23,600	-3.3%
Monthly Cost	\$353,182	\$292,416	20.8%	\$329,299	\$330,989	-0.5%
Monthly Vehicle Miles	50,000	42,350	18.1%	44,539	45,234	-1.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.68	\$11.20	31.1%	\$14.43	\$14.02	2.9%
Cost per Mile	\$7.06	\$6.90	2.3%	\$7.39	\$7.32	1.0%
Miles per Roadcall	50,000	42,350	18.1%	44,539	45,234	-1.5%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,598	2,968	-46.2%	2,300	2,930	-21.5%
Monthly Cost	\$62,327	\$51,603	20.8%	\$58,112	\$58,410	-0.5%
Monthly Vehicle Miles	9,381	8,010	17.1%	6,441	8,925	-27.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$39.00	\$17.39	124.3%	\$25.26	\$19.93	26.7%
Cost per Mile	\$6.64	\$6.44	3.1%	\$9.02	\$6.54	37.9%
Miles per Roadcall	9,381	8,010	17.1%	6,441	8,925	-27.8%

RideWise Performance Report - August 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	16	120	6,240	\$207,916.80		
One-on-one travel training general trips	9	32	1,664	\$55,444.48		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	25	152	7,904	\$263,361.28		
Group travel training with schools	12		44	\$1,460.22		
Group travel training general	0		0	\$0.00		
Riders Club participants	56					
Subtotal	68		44	\$1,460.22		
Total	93	152	7,948	\$264,821.50		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	5					
Transitional staff support only	1					
Transitional staff support and pass plan	1	3	2	4	0	15
Total	7					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$50,393.41					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	78.50					
Value of volunteer hours monthly	\$1,894.99					
Value of transitional staff hours monthly	\$441.90					

RideWise Performance Report - YTD 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	25	174	9,048	\$301,479.36		
One-on-one travel training general trips	23	75	3,900	\$129,948.00		
Specialized travel trainings (contractor)				\$0.00		
Phone or mail personalized travel training				\$0.00		
Subtotal	48	249		\$431,427.36		
Group travel training with schools	12	0	44	\$1,460.22		
Group travel training general	13	0	47	\$1,581.90		
Riders Club participants	110	0	0	\$0.00		
Subtotal	135		91	\$3,042.12		
Total	183	249	91	\$434,469.48		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	9					
Transitional staff support only	1					
Transitional staff support and pass plan	4	10	7	26	28	38
Total	14					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	99327					
Annual cost avoidance of trips	\$1,733.00					
Total cost avoidance	(\$97,594.12)					
Total trainer hours annual	3512					
Ride Ambassador hours annual	1119					
Value of volunteer hours annual	0					
Value of transitional staff hours annual	0					