
DATE: JUNE 2017

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D services for June 2017 decreased by less than 8% (-2,697) compared to June 2016. The reason is primarily related to funds that we had in FY16 that were specifically for medical trips. This equates to 2,232 rides of the decrease.
2. Total costs in June 2017 decreased by 22% (-\$164,939) for Ride Connection's E&D services. The largest decrease came from Providence Elder Place (PEP) (-\$81,493). This has to do with the fact that there were fewer pay periods in June of 2017.
3. The network Cost Per Trip (CPT) decreased by 15%, to \$18.54 per trip compared to May 2016 (\$21.89). These types of anomalies occur when you look at a month's worth of data for comparison and are not significant in the larger context of rides performed and costs associated over a period of 12 months.

RIDEWISE

1. Service Delivery Analysis. A total of 164 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 44 individuals successfully exited out of one-on-one travel training, 15 of whom were prior participants returned to learn a new route. Over June 2016 there was a 52% increase in the number of successful customers.
3. Under the age of 60, a total of 38 persons successfully exited out of one-on-one travel training, with an average of 8.9 hours of training.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals,

mailings and presentations at staff meetings, etc. A total of five events was held:

- RideWise staff met with a representative from PHAME to discuss partnering on a new program video.
 - RideWise staff met with SWEP coordinators to finalize details of travel training once students arrived in Portland.
 - RideWise staff attended the Multnomah County Employment First meeting.
 - RideWise staff presented to incoming students and parents at the Think College Inclusion orientation night at Portland State University.
 - RideWise staff met with the staff at HireNW, new job developers in East Multnomah County.
5. Ride Ambassador Program. 106 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
 6. Riders' Clubs. The RideWise program supported 10 Rider's Club activities with 94 participants.
 7. Referral Sources. There were 57 referrals in June 2017. Seven referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Seven referrals were the result of our travel options counseling efforts.
 8. School Program. 238 students received training during the month of June. There were 1,533 trips taken as a group, 119 one-on-one trips and 99 teachers and support staff reported a total of 921 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 11,276 an overall increase of 11%. This is the third month that Sandy Transit has been able to report a growth in ridership and is a good indication of the success of the new fare structure implemented in November 2016.
2. The SAM-Gresham route experienced an 11.9% increase in ridership. STAR ridership increased by 13.1%. The new Shopper Shuttle experienced a 13.8% growth over the previous month and a 71.7% increase over the first month of implementation.

3. The SAM Estacada route experienced a decrease of 25%; however, this is up from an initial drop of 45% due to route changes. The route experiences growth in ridership each month since those changes from last November. We expect this route to rebound entirely. The Elderly and Disabled program (out-of-town medical rides) experienced a 15.1% decrease, a welcomed slow to what has been a high demand service in recent years.
4. SAM partnered with Compassion Sandy in May. Compassion Sandy is a group of churches and volunteers who put together medical and dental services as well as clothing donations in a one-day event for low income families and individuals. SAM provided free rides to ensure there were no barriers for people to access the needed goods and services. Sam also partnered with Todos Juntos during the past few months to provide rides for families attending parenting classes at the local grade school. Three families were transported through the STAR program while one mother received rides through a non-profit known as Sandy Helping Hands, as her location was outside the SAM service area. SAM, Todos Juntos and Sandy Helping Hands worked together weekly to ensure each family was able to attend.
5. Sandy staff met with Arboc, ODOT, DAS and Creative Bus Sales to identify solutions for ongoing mechanical problems with two Arboc Spirit of Freedom buses bought in 2014 and 2016. Both vehicles continue to have problems and are not operational a significant percent of the time since being added to the Sandy fleet.
6. The Transit Assistant, Muna Rustam, attended a training at the Sandy Senior Center focused on meaningful interaction with people with Mental Health Issues. Staff also attended the quarterly Mt. Hood Transportation Alliance in May, at which it announced that the County has contracted with Sandy Transit for various administrative tasks for the Mt. Hood Express service. This was well received by the group. Sandy and County employees began meeting to exchange information, review documentation regarding a procedural policy and more for a smooth transition July 1, 2017.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART had a slight decrease in Out-of-Town Dial-A-Ride over June of last year with a 14% drop in overall ridership from last month. This drop in ridership was attributed to the climbing temperatures, making it more uncomfortable for riders to attempt first and last mile excursions. ADA

Paratransit was also down over last month by 28%. The following chart illustrates this month compared to the same time period last year.

June	2016	2017
ADA Paratransit	378	295
Wheel Chair Trips	155	173
Out-of-Town DAR	237	221
Total Riders	3,076	1,710

2. SMART's new Grants and Programs Manager, Elli Work, started this month as did our Summer interns Justin Hanes and Bryce Yashikawa.
3. SMART's Transit Master Plan was officially adopted by the Wilsonville City Council on June 19, 2017.

CANBY AREA TRANSIT (CAT)

1. During the Month of June, overall CAT ridership was down 16.3%. Demand Response ridership was up 2.4% as compared to the same month in the previous year. It showed a data entry error in CAT's Paratransit LIFT and Cab statistics for the month of May 2016. The actual number of rides provided was 1,181 rides (not 11,811). This error impacted all year to date 12-month averages and percent of change numbers reported for May and June of 2017.
2. Ridership continues to slip. In addition to the reasons pointed to in previous reports (the implementation of a fare, TriMet service changes associated with the Orange Line opening, relocation of Albertina Kerr Center and CERP outside the Oregon City limits, the decreasing unemployment and low gas prices). There is a new cab company in Canby and there is also an increasing number of Uber and Lyft drivers available to Canby residents.
3. During this period, Jarrett Walker + Associates worked on the draft of the Transit Master Plan. If you would like to follow our progress check out the webpage.
<http://www.canbyoregon.gov/transportation/transitmasterplan.htm>

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership for the month of June dropped .07% over last year. At this time, it is unknown why ridership is dropping.

2. Office plans are complete. The District has requested proposals three times for bids to construct the building. The last bid was accepted by the Board. Construction is scheduled to begin in September.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jun 17	Jun 16	% Change	FY17-TD	FY16-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	87,390	85,400	2.3%	87,499	89,970	-2.7%
Bus-Frequent Service*	<u>97,300</u>	<u>98,600</u>	-1.3%	<u>99,292</u>	<u>103,620</u>	-4.2%
Subtotal All Bus	184,690	184,000	0.4%	186,791	193,590	-3.5%
MAX	123,010	124,600	-1.3%	123,185	123,690	-0.4%
Commuter Rail	<u>1,735</u>	<u>1,800</u>	-3.6%	<u>1,759</u>	<u>1,780</u>	-1.2%
Fixed Route Total	309,435	310,400	-0.3%	311,735	319,060	-2.3%
<u>Paratransit</u>						
LIFT& Cabs	3,562	3,674	-3.0%	3,514	3,655	-3.9%
System Total	312,997	314,079	-0.3%	315,248	322,715	-2.3%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	507,000	496,700	2.1%	505,691	518,958	-2.6%
Bus-Frequent Service*	<u>606,100</u>	<u>616,100</u>	-1.6%	<u>615,218</u>	<u>639,425</u>	-3.8%
Subtotal All Bus	1,113,100	1,112,800	0.0%	1,120,909	1,158,383	-3.2%
MAX	784,200	802,700	-2.3%	767,926	773,484	-0.7%
Commuter Rail	<u>8,675</u>	<u>9,020</u>	-3.8%	<u>8,796</u>	<u>8,894</u>	-1.1%
Fixed Route Total	1,905,975	1,924,525	-1.0%	1,897,631	1,940,761	-2.2%
Frequent Bus % of Total Bus	54.5%	55.4%	-0.9%	54.9%	55.2%	-0.3%
<u>Paratransit</u>						
LIFT & Cabs	20,124	20,789	-3.2%	19,782	20,581	-3.9%
System Total	1,926,099	1,945,314	-1.0%	1,917,413	1,961,343	-2.2%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.44	\$4.28	3.74%	\$4.05	\$3.66	10.66%
Bus-Frequent Service*	\$3.23	\$3.13	3.19%	\$2.94	\$2.68	9.70%
Subtotal All Bus	\$3.78	\$3.64	3.85%	\$3.44	\$3.12	10.26%
MAX	\$3.17	\$2.76	14.86%	\$2.64	\$2.40	10.00%
Commuter Rail	\$20.73	\$19.26	7.63%	\$16.99	\$15.86	7.12%
Fixed Route Total	\$3.61	\$3.35	7.76%	\$3.17	\$2.89	9.69%
<u>Paratransit</u>						
LIFT & Cabs	\$35.10	\$33.37	5.18%	\$36.07	\$33.15	8.81%
System Total	\$3.94	\$3.67	7.36%	\$3.51	\$3.20	9.69%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,821,820	4,819,200	0.1%	4,818,377	5,000,167	-3.6%
Monthly Cost	\$18,202,117	\$17,552,993	3.7%	\$16,521,547	\$15,557,631	6.2%
Monthly Vehicle Mile	2,061,149	2,029,095	1.6%	2,043,739	2,021,810	1.1%
On-Time Performance	81.5%	80.0%	1.5%	80.9%	80.7%	0.2%
Cost per Ride	\$3.77	\$3.64	3.6%	\$3.43	\$3.11	10.3%
Cost per Mile	\$8.83	\$8.65	2.1%	\$8.08	\$7.69	5.1%
Miles per Roadcall	11,983	11,595	3.3%	10,771	11,407	-5.6%
Light Rail (MAX)						
Monthly Rides	3,382,780	3,460,000	-2.2%	3,308,313	3,334,963	-0.8%
Monthly Cost	\$10,861,388	\$9,566,014	13.5%	\$8,737,866	\$8,023,862	8.9%
Monthly Vehicle Mile	379,683	378,429	0.3%	371,710	375,721	-1.1%
On-Time Performance	86.1%	85.1%	1.0%	85.2%	80.7%	4.5%
Cost per Ride	\$3.21	\$2.76	16.3%	\$2.64	\$2.41	9.5%
Cost per Mile	\$28.61	\$25.28	13.2%	\$23.51	\$21.36	10.1%
Miles per Roadcall	3,087	1,097	181.4%	2,003	1,309	53.0%
Commuter Rail (WES)						
Monthly Rides	38,170	39,710	-3.9%	37,378	38,101	-1.9%
Monthly Costs	\$791,119	\$764,920	3.4%	\$536,146	\$602,218	-11.0%
Monthly Vehicle Mile	10,319	10,319	0.0%	9,904	10,010	-1.1%
On Time Performance	97.6%	97.7%	-0.1%	95.1%	95.2%	-0.1%
Cost per Ride	\$20.73	\$19.26	7.6%	\$14.34	\$15.81	-9.3%
Cost per Mile	\$76.67	\$74.13	3.4%	\$54.13	\$60.16	-10.0%
Miles per Roadcall	10,319	10,319	0.0%	6,603	17,161	-61.5%
Paratransit LIFT and Cab						
Monthly Rides	87,627	90,501	-3.2%	84,804	88,714	-4.4%
Monthly Cost	\$3,076,111	\$3,020,230	1.9%	\$3,046,827	\$2,939,298	3.7%
Monthly Vehicle Mile	733,041	757,474	-3.2%	724,186	740,524	-2.2%
On-Time Performance	91.0%	91.7%	-0.7%	90.2%	91.9%	-1.7%
Cost per Ride	\$35.10	\$33.37	5.2%	\$35.93	\$33.13	8.5%
Cost per Mile	\$4.20	\$3.99	5.3%	\$4.21	\$3.97	6.0%
Miles per Roadcall	6,851	7,146	-4.1%	6,881	6,804	1.1%

RIDE CONNECTION*	Jun 2017	Jun 2016	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	36,577	39,310	-7.0%	34,648	38,592	-10.2%
Monthly Cost	\$627,926	\$813,806	-22.8%	\$619,687	\$651,915	-4.9%
Monthly Vehicle Mile	170,977	181,792	-5.9%	161,728	177,984	-9.1%
New Riders This Month	607	1,435	-57.7%	1,253.0	1,466.1	-14.5%
Cost per Ride	\$17.17	\$20.70	-17.1%	\$17.89	\$16.89	5.9%
Cost per Mile	\$3.67	\$4.48	-18.1%	\$3.83	\$3.66	4.6%
Miles per Ride	4.7	4.6	2.2%	4.7	4.6	2.2%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Friday, September 08, 2017

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Jun 2017	Jun 2016	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	880	984	-10.6%	714	680	5.0%
Monthly Cost	\$9,205	\$16,459	-44.1%	\$7,072	\$8,317	-15.0%
Monthly Vehicle Mile	4,482	4,861	-7.8%	3,829	3,880	-1.3%
New Riders This Month	14	16	-12.5%	27.8	30.5	-8.9%
Cost per Ride	\$10.46	\$16.73	-37.5%	\$9.90	\$12.23	-19.1%
Cost per Mile	\$2.05	\$3.39	-39.5%	\$1.85	\$2.14	-13.6%
Miles per Ride	5.1	4.9	4.1%	5.4	5.7	-5.3%
King City Shuttle						
Monthly Rides	422	385	9.6%	331	316	4.7%
Monthly Cost	\$7,855	\$10,454	-24.9%	\$6,125	\$5,507	11.2%
Monthly Vehicle Mile	1,975	1,308	51.0%	1,342	1,243	8.0%
New Riders This Month	13	4	225.0%	9.6	9.6	0.0%
Cost per Ride	\$18.61	\$27.15	-31.5%	\$18.50	\$17.41	6.3%
Cost per Mile	\$3.98	\$7.99	-50.2%	\$4.57	\$4.43	3.2%
Miles per Ride	4.7	3.4	38.2%	4.1	3.9	5.1%
N/NE Shuttle						
Monthly Rides	0	0	N/A	0	103	-100.0%
Monthly Cost	\$0	(\$60)	-100.0%	\$0	\$2,671	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	1,071	-100.0%
New Riders This Month	0	0	N/A	0.0	16.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$26.00	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.49	N/A
Miles per Ride	N/A	N/A	N/A	N/A	10.4	N/A
STF Service						
Monthly Rides	391	434	-9.9%	458	523	-12.4%
Monthly Cost	\$7,976	\$12,587	-36.6%	\$9,186	\$9,696	-5.3%
Monthly Vehicle Mile	2,418	2,722	-11.2%	2,946	3,408	-13.6%
New Riders This Month	12	23	-47.8%	21.1	44.1	-52.2%
Cost per Ride	\$20.40	\$29.00	-29.7%	\$20.04	\$18.55	8.0%
Cost per Mile	\$3.30	\$4.62	-28.6%	\$3.12	\$2.85	9.5%
Miles per Ride	6.2	6.3	-1.6%	6.4	6.5	-1.5%
TriMet Service						
Monthly Rides	150	148	1.4%	154	406	-62.1%
Monthly Cost	\$3,488	\$4,323	-19.3%	\$2,938	\$6,034	-51.3%
Monthly Vehicle Mile	1,124	1,182	-4.9%	1,244	2,516	-50.6%
New Riders This Month	10	8	25.0%	14.8	34.8	-57.5%
Cost per Ride	\$23.25	\$29.21	-20.4%	\$19.09	\$14.87	28.4%
Cost per Mile	\$3.10	\$3.66	-15.3%	\$2.36	\$2.40	-1.7%
Miles per Ride	7.5	8.0	-6.3%	8.1	6.2	30.6%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	253	417	-39.3%	299	375	-20.3%
Monthly Cost	\$6,291	\$11,793	-46.7%	\$7,972	\$8,758	-9.0%
Monthly Vehicle Mile	865	2,384	-63.7%	1,442	1,994	-27.7%
New Riders This Month	1	9	-88.9%	12	14	-14.3%
Cost per Ride	\$24.87	\$28.28	-12.1%	\$26.71	\$23.38	14.2%
Cost per Mile	\$7.27	\$4.95	46.9%	\$5.53	\$4.39	26.0%
Miles per Ride	3.4	5.7	-40.4%	4.8	5.3	-9.4%
General Public						
Monthly Rides	889	1,083	-17.9%	909	909	0.0%
Monthly Cost	\$21,941	\$26,565	-17.4%	\$22,539	\$23,516	-4.2%
Monthly Vehicle Mile	7,311	8,825	-17.2%	7,444	8,185	-9.1%
New Riders This Month	5	10	-50.0%	15	19	-21.1%
Cost per Ride	\$24.68	\$24.53	0.6%	\$24.79	\$25.86	-4.1%
Cost per Mile	\$3.00	\$3.01	-0.3%	\$3.03	\$2.87	5.6%
Miles per Ride	8.2	8.1	1.2%	8.2	9.0	-8.9%
Multnomah Co. ADS Premium						
Monthly Rides	204	236	-13.6%	187	351	-46.7%
Monthly Cost	\$4,923	\$4,800	2.6%	\$4,328	\$5,266	-17.8%
Monthly Vehicle Mile	912	1,284	-29.0%	929	2,115	-56.1%
New Riders This Month	2	13	-84.6%	14	23	-39.1%
Cost per Ride	\$24.13	\$20.34	18.6%	\$23.12	\$15.01	54.0%
Cost per Mile	\$5.40	\$3.74	44.4%	\$4.66	\$2.49	87.1%
Miles per Ride	4.5	5.4	-16.7%	5.0	6.0	-16.7%
STF Service						
Monthly Rides	822	2,787	-70.5%	1,204	1,492	-19.3%
Monthly Cost	\$17,437	\$62,026	-71.9%	\$26,232	\$28,845	-9.1%
Monthly Vehicle Mile	4,404	16,185	-72.8%	6,876	7,888	-12.8%
New Riders This Month	120	733	-83.6%	219	282	-22.3%
Cost per Ride	\$21.21	\$22.26	-4.7%	\$21.79	\$19.33	12.7%
Cost per Mile	\$3.96	\$3.83	3.4%	\$3.81	\$3.66	4.1%
Miles per Ride	5.4	5.8	-6.9%	5.7	5.3	7.5%
Title XIX Non Medical						
Monthly Rides	1,524	1,334	14.2%	1,284	4,378	-70.7%
Monthly Cost	\$33,362	\$31,173	7.0%	\$28,406	\$90,944	-68.8%
Monthly Vehicle Mile	7,841	7,825	0.2%	6,882	22,335	-69.2%
New Riders This Month	19	53	-64.2%	54	252	-78.6%
Cost per Ride	\$21.89	\$23.37	-6.3%	\$22.12	\$20.77	6.5%
Cost per Mile	\$4.25	\$3.98	6.8%	\$4.13	\$4.07	1.5%
Miles per Ride	5.1	5.9	-13.6%	5.4	5.1	5.9%
Wa Co DAVS						
Monthly Rides	125	192	-34.9%	126	127	-0.8%
Monthly Cost	\$3,777	\$4,782	-21.0%	\$3,535	\$3,375	4.7%
Monthly Vehicle Mile	1,063	1,299	-18.2%	964	1,015	-5.0%
New Riders This Month	1	5	-80.0%	9	12	-25.0%
Cost per Ride	\$30.22	\$24.91	21.3%	\$28.13	\$26.56	5.9%
Cost per Mile	\$3.55	\$3.68	-3.5%	\$3.67	\$3.33	10.2%
Miles per Ride	8.5	6.8	25.0%	7.7	8.0	-3.8%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	242	296	-18.2%	216	273	-20.9%
Monthly Cost	\$1,936	\$2,368	-18.2%	\$1,731	\$2,187	-20.9%
Monthly Vehicle Mile	963	1,239	-22.3%	1,030	1,229	-16.2%
New Riders This Month	3	7	-57.1%	6.6	7.4	-10.8%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$2.01	\$1.91	5.2%	\$1.68	\$1.78	-5.6%
Miles per Ride	4.0	4.2	-4.8%	4.8	4.5	6.7%
Estacada Senior Center						
Monthly Rides	323	217	48.8%	233	236	-1.3%
Monthly Cost	\$2,423	\$1,686	43.7%	\$1,781	\$1,853	-3.9%
Monthly Vehicle Mile	742	611	21.4%	641	713	-10.1%
New Riders This Month	12	7	71.4%	6.6	6.6	0.0%
Cost per Ride	\$7.50	\$7.77	-3.5%	\$7.65	\$7.85	-2.5%
Cost per Mile	\$3.26	\$2.76	18.1%	\$2.78	\$2.60	6.9%
Miles per Ride	2.3	2.8	-17.9%	2.8	3.0	-6.7%
Gladstone Senior Center						
Monthly Rides	248	238	4.2%	192	227	-15.4%
Monthly Cost	\$1,886	\$1,811	4.1%	\$1,455	\$1,778	-18.2%
Monthly Vehicle Mile	562	640	-12.2%	422	886	-52.4%
New Riders This Month	2	0	N/A	6.4	8.1	-21.0%
Cost per Ride	\$7.60	\$7.61	-0.1%	\$7.57	\$7.83	-3.3%
Cost per Mile	\$3.36	\$2.83	18.7%	\$3.45	\$2.01	71.6%
Miles per Ride	2.3	2.7	-14.8%	2.2	3.9	-43.6%
Hoodland Senior Center						
Monthly Rides	127	204	-37.7%	118	152	-22.4%
Monthly Cost	\$3,090	\$2,943	5.0%	\$2,750	\$2,996	-8.2%
Monthly Vehicle Mile	1,408	1,356	3.8%	1,247	1,358	-8.2%
New Riders This Month	0	0	N/A	1.9	3.3	-42.4%
Cost per Ride	\$24.33	\$14.43	68.6%	\$23.27	\$19.72	18.0%
Cost per Mile	\$2.19	\$2.17	0.9%	\$2.21	\$2.21	0.0%
Miles per Ride	11.1	6.6	68.2%	10.6	8.9	19.1%
Lake Oswego Adult Comm. Center						
Monthly Rides	301	264	14.0%	234	268	-12.7%
Monthly Cost	\$2,258	\$1,980	14.0%	\$1,756	\$2,013	-12.8%
Monthly Vehicle Mile	1,962	993	97.6%	795	783	1.5%
New Riders This Month	1	0	N/A	4.3	5.7	-24.6%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$1.15	\$1.99	-42.2%	\$2.21	\$2.57	-14.0%
Mile per Ride	6.5	3.8	71.1%	3.4	2.9	17.2%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	1,026	770	33.2%	785	807	-2.7%
Monthly Cost	\$8,210	\$7,675	7.0%	\$7,557	\$7,767	-2.7%
Monthly Vehicle Mile	2,960	2,140	38.3%	2,224	2,064	7.8%
New Riders This Month	18	5	260.0%	20.8	19.8	5.1%
Cost per Ride	\$8.00	\$9.97	-19.8%	\$9.62	\$9.63	-0.1%
Cost per Mile	\$2.77	\$3.59	-22.8%	\$3.40	\$3.76	-9.6%
Miles per Ride	2.9	2.8	3.6%	2.8	2.6	7.7%
Molalla Senior Center						
Monthly Rides	355	337	5.3%	317	395	-19.7%
Monthly Cost	\$4,151	\$5,885	-29.5%	\$3,399	\$4,933	-31.1%
Monthly Vehicle Mile	1,272	1,023	24.3%	861	977	-11.9%
New Riders This Month	2	4	-50.0%	7.3	7.1	2.8%
Cost per Ride	\$11.69	\$17.46	-33.0%	\$10.72	\$12.49	-14.2%
Cost per Mile	\$3.26	\$5.75	-43.3%	\$3.95	\$5.05	-21.8%
Miles per Ride	3.6	3.0	20.0%	2.7	2.5	8.0%
Pioneer Senior Center						
Monthly Rides	695	845	-17.8%	688	676	1.8%
Monthly Cost	\$5,895	\$6,864	-14.1%	\$5,731	\$5,587	2.6%
Monthly Vehicle Mile	2,046	2,387	-14.3%	2,116	2,218	-4.6%
New Riders This Month	11	19	-42.1%	23.8	24.8	-4.0%
Cost per Ride	\$8.48	\$8.12	4.4%	\$8.33	\$8.27	0.7%
Cost per Mile	\$2.88	\$2.88	0.0%	\$2.71	\$2.52	7.5%
Miles per Ride	2.9	2.8	3.6%	3.1	3.3	-6.1%
Sandy Senior Center						
Monthly Rides	240	268	-10.4%	246	237	3.8%
Monthly Cost	\$3,613	\$2,690	34.3%	\$3,104	\$2,778	11.7%
Monthly Vehicle Mile	1,862	613	203.8%	1,423	1,072	32.7%
New Riders This Month	4	3	33.3%	12.3	12.1	1.7%
Cost per Ride	\$15.06	\$10.04	50.0%	\$12.61	\$11.74	7.4%
Cost per Mile	\$1.94	\$4.39	-55.8%	\$2.18	\$2.59	-15.8%
Miles per Ride	7.8	2.3	239.1%	5.8	4.5	28.9%
Transportation Reaching People						
Monthly Rides	2,139	2,405	-11.1%	2,162	2,162	0.0%
Monthly Cost	\$28,648	\$28,052	2.1%	\$26,074	\$26,516	-1.7%
Monthly Vehicle Mile	23,499	23,428	0.3%	21,324	20,796	2.5%
New Riders This Month	28	45	-37.8%	57.1	63.8	-10.5%
Cost per Ride	\$13.39	\$11.66	14.8%	\$12.06	\$12.26	-1.6%
Cost per Mile	\$1.22	\$1.20	1.7%	\$1.22	\$1.28	-4.7%
Miles per Ride	11.0	9.7	13.4%	9.9	9.6	3.1%
Transp Reaching People-School/Work(1)						
Monthly Rides	138	167	-17.4%	142	169	-16.0%
Monthly Cost	\$2,342	\$2,695	-13.1%	\$2,879	\$2,772	3.9%
Monthly Vehicle Mile	1,054	1,402	-24.8%	1,051	1,279	-17.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$16.97	\$16.14	5.1%	\$20.29	\$16.41	23.6%
Cost per Mile	\$2.22	\$1.92	15.6%	\$2.74	\$2.17	26.3%
Miles per Ride	7.6	8.4	-9.5%	7.4	7.6	-2.6%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Jun 2017	Jun 2016	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	16	29	-44.8%	32	25	28.0%
Monthly Cost	\$95	\$142	-33.1%	\$242	\$136	77.9%
Monthly Vehicle Mile	79	102	-22.5%	126	78	61.5%
New Riders This Month	0	0	N/A	1.1	0.7	57.1%
Cost per Ride	\$5.93	\$4.90	21.0%	\$7.69	\$5.40	42.4%
Cost per Mile	\$1.20	\$1.39	-13.7%	\$1.92	\$1.75	9.7%
Miles per Ride	4.9	3.5	40.0%	4.0	3.1	29.0%
Multnomah Co. ADS Premium						
Monthly Rides	72	124	-41.9%	73	57	28.1%
Monthly Cost	\$39	\$708	-94.5%	\$541	\$294	84.0%
Monthly Vehicle Mile	145	208	-30.3%	176	123	43.1%
New Riders This Month	0	1	-100.0%	3.8	2.7	40.7%
Cost per Ride	\$0.54	\$5.71	-90.5%	\$7.45	\$5.16	44.4%
Cost per Mile	\$0.27	\$3.40	-92.1%	\$3.07	\$2.39	28.5%
Miles per Ride	2.0	1.7	17.6%	2.4	2.2	9.1%
STF Discretionary						
Monthly Rides	585	19	2978.9%	529	553	-4.3%
Monthly Cost	\$11,656	\$10,355	12.6%	\$11,447	\$10,562	8.4%
Monthly Vehicle Mile	1,836	114	1510.5%	1,878	1,900	-1.2%
New Riders This Month	12	6	100.0%	35.2	41.3	-14.8%
Cost per Ride	\$19.92	\$545.00	-96.3%	\$21.66	\$19.10	13.4%
Cost per Mile	\$6.35	\$90.83	-93.0%	\$6.10	\$5.56	9.7%
Miles per Ride	3.1	6.0	-48.3%	3.6	3.4	5.9%
STF Service						
Monthly Rides	195	0	N/A	336	479	-29.9%
Monthly Cost	\$4,991	\$9,532	-47.6%	\$7,447	\$8,837	-15.7%
Monthly Vehicle Mile	514	0	N/A	1,193	1,394	-14.4%
New Riders This Month	4	0	N/A	25.7	21.7	18.4%
Cost per Ride	\$25.60	N/A	N/A	\$22.16	\$18.45	20.1%
Cost per Mile	\$9.71	N/A	N/A	\$6.24	\$6.34	-1.6%
Miles per Ride	2.6	N/A	N/A	3.6	2.9	24.1%
TriMet Service						
Monthly Rides	2,684	2,034	32.0%	2,242	1,523	47.2%
Monthly Cost	\$7,126	\$5,035	41.5%	\$6,753	\$6,038	11.8%
Monthly Vehicle Mile	5,703	5,065	12.6%	5,364	5,034	6.6%
New Riders This Month	17	15	13.3%	31.1	33.6	-7.4%
Cost per Ride	\$2.66	\$2.48	7.3%	\$3.01	\$3.96	-24.0%
Cost per Mile	\$1.25	\$0.99	26.3%	\$1.26	\$1.20	5.0%
Miles per Ride	2.1	2.5	-16.0%	2.4	3.3	-27.3%
Veterans Volunteers						
Monthly Rides	151	120	25.8%	122	177	-31.1%
Monthly Cost	\$897	\$879	2.0%	\$830	\$1,280	-35.2%
Monthly Vehicle Mile	1,399	1,524	-8.2%	1,336	2,146	-37.7%
New Riders This Month	11	7	57.1%	12.9	16.9	-23.7%
Cost per Ride	\$5.94	\$7.33	-19.0%	\$6.80	\$7.24	-6.1%
Cost per Mile	\$0.64	\$0.58	10.3%	\$0.62	\$0.60	3.3%
Miles per Ride	9.3	12.7	-26.8%	11.0	12.1	-9.1%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$3,646	-100.0%	\$1,998	\$2,759	-27.6%
David's Harp - STF Service						
Monthly Rides	240	143	67.8%	137	174	-21.3%
Monthly Cost	\$1,173	\$1,108	5.9%	\$1,073	\$1,341	-20.0%
Monthly Vehicle Mile	272	169	60.9%	185	216	-14.4%
New Riders This Month	3	1	200.0%	4.5	3.8	18.4%
Cost per Ride	\$4.89	\$7.75	-36.9%	\$7.85	\$7.69	2.1%
Cost per Mile	\$4.31	\$6.56	-34.3%	\$5.79	\$6.20	-6.6%
Miles per Ride	1.1	1.2	-8.3%	1.4	1.2	16.7%
NW Pilot Project - STF Service						
Monthly Rides	167	197	-15.2%	164	180	-8.9%
Monthly Cost	\$13,619	\$13,152	3.6%	\$13,419	\$12,165	10.3%
Monthly Vehicle Mile	1,191	1,054	13.0%	1,699	1,001	69.7%
New Riders This Month	17	15	13.3%	23.3	10.5	121.9%
Cost per Ride	\$81.55	\$66.76	22.2%	\$81.91	\$67.61	21.2%
Cost per Mile	\$11.43	\$12.48	-8.4%	\$7.90	\$12.15	-35.0%
Miles per Ride	7.1	5.4	31.5%	10.4	5.6	85.7%
Providence Elderplace - STF Service						
Monthly Rides	328	308	6.5%	264	304	-13.2%
Monthly Cost	\$3,839	\$4,533	-15.3%	\$3,009	\$3,206	-6.1%
Monthly Vehicle Mile	1,585	1,141	38.9%	947	1,057	-10.4%
New Riders This Month	41	58	-29.3%	64.7	60.1	7.7%
Cost per Ride	\$11.70	\$14.72	-20.5%	\$11.41	\$10.55	8.2%
Cost per Mile	\$2.42	\$3.97	-39.0%	\$3.18	\$3.03	5.0%
Miles per Ride	4.8	3.7	29.7%	3.6	3.5	2.9%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	642	493	30.2%	499	334	49.4%
Monthly Cost	\$2,761	\$2,506	10.2%	\$2,640	\$2,045	29.1%
Monthly Vehicle Mile	3,627	2,823	28.5%	3,329	1,971	68.9%
New Riders This Month	5	3	66.7%	2.9	1.0	190.0%
Cost per Ride	\$4.30	\$5.08	-15.4%	\$5.29	\$6.13	-13.7%
Cost per Mile	\$0.76	\$0.89	-14.6%	\$0.79	\$1.04	-24.0%
Miles per Ride	5.6	5.7	-1.8%	6.7	5.9	13.6%
Urban League - N/NE Shuttle						
Monthly Rides	297	525	-43.4%	337	471	-28.5%
Monthly Cost	\$6,776	\$5,973	13.4%	\$4,230	\$4,361	-3.0%
Monthly Vehicle Mile	652	1,074	-39.3%	895	798	12.2%
New Riders This Month	0	0	N/A	3.8	3.5	8.6%
Cost per Ride	\$22.82	\$11.38	100.5%	\$12.56	\$9.26	35.6%
Cost per Mile	\$10.39	\$5.56	86.9%	\$4.72	\$5.47	-13.7%
Miles per Ride	2.2	2.0	10.0%	2.7	1.7	58.8%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	3,799	3,923	-3.2%	5,395	4,370	23.5%
Monthly Cost	\$39,396	\$30,964	27.2%	\$33,809	\$33,646	0.5%
Monthly Vehicle Mile	17,918	17,070	5.0%	19,353	17,177	12.7%
New Riders This Month	141	111	27.0%	195.0	216.2	-9.8%
Cost per Ride	\$10.37	\$7.89	31.4%	\$6.27	\$7.70	-18.6%
Cost per Mile	\$2.20	\$1.81	21.5%	\$1.75	\$1.96	-10.7%
Miles per Ride	4.7	4.4	6.8%	3.6	3.9	-7.7%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	75	76	-1.3%	47	43	9.3%
Monthly Cost	\$1,331	\$672	98.1%	\$601	\$364	65.1%
Monthly Vehicle Mile	109	114	-4.4%	89	84	6.0%
New Riders This Month	0	1	-100.0%	1.3	1.5	-13.3%
Cost per Ride	\$17.74	\$8.84	100.7%	\$12.87	\$8.50	51.4%
Cost per Mile	\$12.21	\$5.89	107.3%	\$6.78	\$4.32	56.9%
Miles per Ride	1.5	1.5	0.0%	1.9	2.0	-5.0%
Gateway Shuttle						
Monthly Rides	233	160	45.6%	203	194	4.6%
Monthly Cost	\$939	\$237	296.2%	\$806	\$836	-3.6%
Monthly Vehicle Mile	273	264	3.4%	272	268	1.5%
New Riders This Month	1	2	-50.0%	5.9	4.3	37.2%
Cost per Ride	\$4.03	\$1.48	172.3%	\$3.98	\$4.32	-7.9%
Cost per Mile	\$3.44	\$0.90	282.2%	\$2.96	\$3.12	-5.1%
Miles per Ride	1.2	1.7	-29.4%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	625	358	74.6%	515	756	-31.9%
Monthly Cost	\$12,432	\$6,169	101.5%	\$5,950	\$13,022	-54.3%
Monthly Vehicle Mile	1,572	1,091	44.1%	1,366	3,387	-59.7%
New Riders This Month	9	2	350.0%	12.9	35.3	-63.5%
Cost per Ride	\$19.89	\$17.23	15.4%	\$11.54	\$17.22	-33.0%
Cost per Mile	\$7.91	\$5.65	40.0%	\$4.36	\$3.84	13.5%
Miles per Ride	2.5	3.0	-16.7%	2.6	4.5	-42.2%
Multnomah Co. ADS Premium						
Monthly Rides	5	17	-70.6%	6	14	-57.1%
Monthly Cost	\$221	\$35	531.4%	\$44	\$33	33.3%
Monthly Vehicle Mile	45	40	12.5%	24	24	0.0%
New Riders This Month	2	3	-33.3%	0.8	0.7	14.3%
Cost per Ride	\$44.27	\$2.06	2049.0%	\$6.85	\$2.29	199.1%
Cost per Mile	\$4.92	\$0.88	459.1%	\$1.86	\$1.34	38.8%
Miles per Ride	9.0	2.4	275.0%	3.7	1.7	117.6%
N/NE Shuttle						
Monthly Ride	320	479	-33.2%	432	394	9.6%
Monthly Cost	\$19,689	\$18,756	5.0%	\$13,517	\$10,141	33.3%
Monthly Vehicle Mile	927	1,465	-36.7%	1,298	986	31.6%
New Riders This Month	2	5	-60.0%	20.1	16.3	23.3%
Cost per Ride	\$61.53	\$39.16	57.1%	\$31.33	\$25.76	21.6%
Cost per Mile	\$21.24	\$12.80	65.9%	\$10.41	\$10.29	1.2%
Miles per Ride	2.9	3.1	-6.5%	3.0	2.5	20.0%
STF Service						
Monthly Ride	784	732	7.1%	681	424	60.6%
Monthly Cost	\$12,171	\$13,681	-11.0%	\$18,977	\$12,830	47.9%
Monthly Vehicle Mile	4,111	3,876	6.1%	3,866	2,119	82.4%
New Riders This Month	34	41	-17.1%	57.5	35.8	60.6%
Cost per Ride	\$15.52	\$18.69	-17.0%	\$27.85	\$30.23	-7.9%
Cost per Mile	\$2.96	\$3.53	-16.1%	\$4.91	\$6.06	-19.0%
Miles per Ride	5.2	5.3	-1.9%	5.7	5.0	14.0%
TriMet Service						
Monthly Ride	1,008	809	24.6%	885	507	74.6%
Monthly Cost	\$7,028	\$6,951	1.1%	\$7,714	\$4,400	75.3%
Monthly Vehicle Mile	6,518	3,989	63.4%	5,374	2,477	117.0%
New Riders This Month	25	28	-10.7%	47.2	27.5	71.6%
Cost per Ride	\$6.97	\$8.59	-18.9%	\$8.72	\$8.67	0.6%
Cost per Mile	\$1.08	\$1.74	-37.9%	\$1.44	\$1.78	-19.1%
Miles per Ride	6.5	4.9	32.7%	6.1	4.9	24.5%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	508	555	-8.5%	387	532	-27.3%
Monthly Cost	\$6,325	\$9,305	-32.0%	\$7,265	\$7,714	-5.8%
Monthly Vehicle Mile	1,175	1,196	-1.8%	1,068	1,590	-32.8%
New Riders This Month	35	21	66.7%	25.6	31.7	-19.2%
Cost per Ride	\$12.45	\$16.77	-25.8%	\$18.79	\$14.50	29.6%
Cost per Mile	\$5.38	\$7.78	-30.8%	\$6.80	\$4.85	40.2%
Miles per Ride	2.3	2.2	4.5%	2.8	3.0	-6.7%
SW Shuttle Service						
Monthly Rides	67	99	-32.3%	72	101	-28.7%
Monthly Cost	\$1,083	\$2,618	-58.6%	\$1,144	\$2,283	-49.9%
Monthly Vehicle Mile	119	199	-40.2%	141	188	-25.0%
New Riders This Month	0	2	-100.0%	2.3	2.6	-11.5%
Cost per Rider	\$16.16	\$26.44	-38.9%	\$15.84	\$22.58	-29.8%
Cost per Mile	\$9.10	\$13.16	-30.9%	\$8.10	\$12.11	-33.1%
Miles per Ride	1.8	2.0	-10.0%	2.0	1.9	5.3%
Downtown RideAbout(1)						
Monthly Rides	161	141	14.2%	161	181	-11.0%
Monthly Cost	\$625	\$1,134	-44.9%	\$709	\$771	-8.0%
Monthly Vehicle Mile	104	98	6.1%	105	115	-8.7%
New Riders This Month	0	0	N/A	0.8	1.1	-27.3%
Cost per Ride	\$3.88	\$8.04	-51.7%	\$4.41	\$4.27	3.3%
Cost per Mile	\$6.01	\$11.57	-48.1%	\$6.77	\$6.71	0.9%
Miles per Ride	0.6	0.7	-14.3%	0.7	0.6	16.7%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	60	56	7.1%	58	51	13.7%
Monthly Cost	\$435	\$2,558	-83.0%	\$527	\$482	9.3%
Monthly Vehicle Mile	51	36	41.7%	48	53	-9.4%
New Riders This Month	0	0	N/A	0.7	0.3	133.3%
Cost per Ride	\$7.25	\$45.68	-84.1%	\$9.04	\$9.52	-5.0%
Cost per Mile	\$8.53	\$71.06	-88.0%	\$11.01	\$9.06	21.5%
Miles per Ride	0.9	0.6	50.0%	0.8	1.1	-27.3%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	5	8.9	-44.4%
Monthly Cost	\$0	\$0	N/A	\$31	\$45	-31.1%
Monthly Vehicle Mile	0	0	N/A	35	69	-49.3%
New Riders This Month	0	0	N/A	1.3	1.8	-27.8%
Cost per Ride	N/A	N/A	N/A	\$6.04	\$5.00	20.8%
Cost per Mile	N/A	N/A	N/A	\$0.88	\$0.64	37.5%
Miles per Ride	N/A	N/A	N/A	6.8	7.8	-12.8%
STF Discretionary						
Monthly Rides	699	781	-10.5%	622	706	-11.9%
Monthly Cost	\$12,453	\$17,102	-27.2%	\$12,935	\$12,689	1.9%
Monthly Vehicle Mile	2,575	2,808	-8.3%	2,520	2,707	-6.9%
New Riders This Month	19	22	-13.6%	35.3	34.3	2.9%
Cost per Ride	\$17.82	\$21.90	-18.6%	\$20.80	\$17.96	15.8%
Cost per Mile	\$4.84	\$6.09	-20.5%	\$5.13	\$4.69	9.4%
Miles per Ride	3.7	3.6	2.8%	4.1	3.8	7.9%
STF Service						
Monthly Rides	485	543	-10.7%	432	482	-10.4%
Monthly Cost	\$8,344	\$16,432	-49.2%	\$11,124	\$10,425	6.7%
Monthly Vehicle Mile	1,808	2,149	-15.9%	1,791	2,047	-12.5%
New Riders This Month	8	30	-73.3%	30.8	33.8	-8.9%
Cost per Ride	\$17.20	\$30.26	-43.2%	\$25.74	\$21.64	18.9%
Cost per Mile	\$4.62	\$7.65	-39.6%	\$6.21	\$5.09	22.0%
Miles per Ride	3.7	4.0	-7.5%	4.1	4.2	-2.4%
Dialysis (NEW)						
Monthly Rides	0	0	N/A	1		
Monthly Cost	\$0	\$0	N/A	\$3		
Monthly Vehicle Mile	0	0	N/A	4		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	\$6.67		
Cost per Mile	N/A	N/A	N/A	\$0.87		
Miles per Ride	N/A	N/A	N/A	7.7		

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	1	7	-85.7%	13	10	23.3%
Monthly Cost	\$58	\$98	-40.6%	\$661	\$92	618.5%
Monthly Vehicle Mile	15	87	-82.8%	149	98	52.0%
New Riders This Month	1	0	N/A	3	3	0.0%
Cost per Ride	\$58.22	\$14.00	315.9%	\$52.17	\$8.99	480.3%
Cost per Mile	\$3.88	\$1.13	243.4%	\$4.43	\$0.94	371.3%
Miles per Ride	15.0	12.4	21.0%	11.8	9.6	22.9%
STF Service						
Monthly Ride	372	301	23.6%	255	127	101.0%
Monthly Cost	\$13,815	\$9,521	45.1%	\$10,517	\$1,963	435.8%
Monthly Vehicle Mile	3,065	2,771	10.6%	2,230	1,018	119.1%
New Riders This Month	38	77	-50.6%	49	36	36.1%
Cost per Ride	\$37.14	\$31.63	17.4%	\$41.23	\$15.49	166.2%
Cost per Mile	\$4.51	\$3.44	31.1%	\$4.72	\$1.93	144.6%
Miles per Ride	8.2	9.2	-10.9%	8.7	8.0	8.7%
Title XIX Non Medical						
Monthly Ride	0	61	-100.0%	15	90	-83.6%
Monthly Cost	\$26	\$1,408	-98.2%	\$631	\$611	3.3%
Monthly Vehicle Mile	0	558	-100.0%	160	965	-83.4%
New Riders This Month	0	5	-100.0%	3	21	-85.7%
Cost per Ride	N/A	\$23.08	N/A	\$42.81	\$6.76	533.3%
Cost per Mile	N/A	\$2.52	N/A	\$3.95	\$0.63	527.0%
Miles per Ride	N/A	9.1	N/A	10.8	10.7	0.9%
Dialysis						
Monthly Ride	0	57	-100.0%	44	92	-52.1%
Monthly Cost	\$0	\$2,424	-100.0%	\$2,113	\$1,889	11.9%
Monthly Vehicle Mile	0	756	-100.0%	539	988	-45.4%
New Riders This Month	0	1	-100.0%	2	3	-33.3%
Cost per Ride	N/A	\$42.53	N/A	\$48.29	\$20.64	134.0%
Cost per Mile	N/A	\$3.21	N/A	\$3.92	\$1.91	105.2%
Miles per Ride	N/A	13.3	N/A	12.3	10.8	13.9%
Wa Co DAVS						
Monthly Ride	0					
Monthly Cost	\$19					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	64	1	6300.0%	33	5	560.0%
Monthly Cost	\$1,435	\$947	51.5%	\$931	\$806	15.5%
Monthly Vehicle Mile	390	11	3445.5%	199	31	541.9%
New Riders This Month	3	0	N/A	2	1	100.0%
Cost per Ride	\$22.42	\$947.00	-97.6%	\$28.66	\$153.51	-81.3%
Cost per Mile	\$3.68	\$86.09	-95.7%	\$4.67	\$25.86	-81.9%
Miles per Ride	6.1	11.0	-44.5%	6.1	5.9	3.4%
STF Service						
Monthly Rides	678	471	43.9%	585	453	29.1%
Monthly Cost	\$13,132	\$8,770	49.7%	\$9,500	\$5,968	59.2%
Monthly Vehicle Mile	3,033	1,747	73.6%	2,222	1,470	51.2%
New Riders This Month	9	6	50.0%	19	10	90.0%
Cost per Ride	\$19.37	\$18.62	4.0%	\$16.23	\$13.19	23.0%
Cost per Mile	\$4.33	\$5.02	-13.7%	\$4.28	\$4.06	5.4%
Miles per Ride	4.5	3.7	21.6%	3.8	3.2	18.8%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	1	1	0.0%
Monthly Cost	\$58	\$114	-49.1%	\$48	\$99	-51.5%
Monthly Vehicle Mile	0	0	N/A	3	4	-25.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$57.66	\$197.07	-70.7%
Cost per Mile	N/A	N/A	N/A	\$14.78	\$22.31	-33.8%
Miles per Ride	N/A	N/A	N/A	3.9	8.8	-55.7%
Veterans Volunteers						
Monthly Rides	224	187	19.8%	191		
Monthly Cost	\$2,225	\$1,692	31.5%	\$2,395		
Monthly Vehicle Mile	3,685	3,090	19.3%	3,161		
New Riders This Month	2	4	-50.0%	8		
Cost per Ride	\$9.93	\$9.05	9.8%	\$0.76		
Cost per Mile	\$0.60	\$0.55	10.2%	\$12.54		
Miles per Ride	16.5	16.5	-0.4%	16.5		
Wa Co DAVS						
Monthly Rides	3	0	N/A	1		
Monthly Cost	\$62	\$114	-45.6%	\$45		
Monthly Vehicle Mile	10	0	N/A	6		
New Riders This Month	0	0	N/A	1		
Cost per Ride	\$20.59	\$0.00	N/A	\$31.66		
Cost per Mile	\$6.18	\$0.00	N/A	\$7.80		
Miles per Ride	3.3	0.0	N/A	4.1		

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	534	691	-22.7%	614	705	-12.9%
Monthly Cost	\$2,930	\$12,795	-77.1%	\$5,714	\$7,417	-23.0%
Monthly Vehicle Mile	2,188	3,486	-37.2%	2,609	3,040	-14.2%
New Riders This Month	0	0	N/A	0.0	1.4	-100.0%
Cost per Ride	\$5.49	\$18.52	-70.4%	\$9.31	\$10.52	-11.5%
Cost per Mile	\$1.34	\$3.67	-63.5%	\$2.19	\$2.44	-10.2%
Miles per Ride	4.1	5.0	-18.0%	4.3	4.3	0.0%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	110	298	-63.1%	132	158	-16.5%
Monthly Cost	\$937	\$4,687	-80.0%	\$1,383	\$1,376	0.5%
Monthly Vehicle Mile	728	2,143	-66.0%	1,097	1,061	3.4%
New Riders This Month	9	42	-78.6%	18.8	15.2	23.7%
Cost per Ride	\$8.51	\$15.73	-45.9%	\$10.49	\$8.69	20.7%
Cost per Mile	\$1.29	\$2.19	-41.1%	\$1.26	\$1.30	-3.1%
Miles per Ride	6.6	7.2	-8.3%	8.3	6.7	23.9%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,179	1,383	-14.8%	1,141	1,099	3.8%
Monthly Cost	\$3,963	\$5,009	-20.9%	\$4,158	\$4,243	-2.0%
Monthly Vehicle Mile	2,209	2,293	-3.7%	2,153	2,220	-3.0%
New Riders This Month	0	0	N/A	0.0	2.8	-100.0%
Cost per Ride	\$3.36	\$3.62	-7.2%	\$3.64	\$3.86	-5.7%
Cost per Mile	\$1.79	\$2.18	-17.9%	\$1.93	\$1.91	1.0%
Miles per Ride	1.9	1.7	11.8%	1.9	2.0	-5.0%
Maryville Nursing Home						
Monthly Rides	0	70	-100.0%	5	39	-87.2%
Monthly Cost	\$0	\$711	-100.0%	\$71	\$544	-86.9%
Monthly Vehicle Mile	0	105	-100.0%	7	66	-89.4%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$10.16	N/A	\$15.23	\$13.82	10.2%
Cost per Mile	N/A	\$6.77	N/A	\$10.79	\$8.20	31.6%
Miles per Ride	N/A	1.5	N/A	1.4	1.7	-17.6%
Mary's Woods						
Monthly Rides	966	1,525	-36.7%	1,315	1,144	14.9%
Monthly Cost	\$5,726	\$6,142	-6.8%	\$5,809	\$6,104	-4.8%
Monthly Vehicle Mile	1,891	1,868	1.2%	1,696	1,850	-8.3%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$5.93	\$4.03	47.1%	\$4.42	\$5.33	-17.1%
Cost per Mile	\$3.03	\$3.29	-7.9%	\$3.43	\$3.30	3.9%
Miles per Ride	2.0	1.2	66.7%	1.3	1.6	-18.8%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	873	672	29.9%	708	729	-2.9%
Monthly Cost	\$744	\$1,001	-25.7%	\$793	\$841	-5.7%
Monthly Vehicle Mile	504	613	-17.8%	496	523	-5.2%
New Rider This Month	1	1	0.0%	1.9	2.2	-13.6%
Cost per Ride	\$0.85	\$1.49	-43.0%	\$1.12	\$1.15	-2.6%
Cost per Mile	\$1.48	\$1.63	-9.2%	\$1.60	\$1.61	-0.6%
Miles per Ride	0.6	0.9	-33.3%	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	9,600	9,750	-1.5%	9,041	9,147	-1.2%
Monthly Cost	\$261,229	\$342,028	-23.6%	\$255,608	\$226,561	12.8%
Monthly Vehicle Mile	45,221	42,202	7.2%	40,821	37,355	9.3%
New Riders This Month	21	23	-8.7%	133.6	19.9	571.4%
Cost per Ride	\$27.21	\$35.08	-22.4%	\$28.27	\$24.77	14.1%
Cost per Mile	\$5.78	\$8.10	-28.6%	\$6.26	\$6.07	3.1%
Miles per Ride	4.7	4.3	9.3%	4.5	4.1	9.8%
Tualatin Valley Workshop						
Monthly Rides	72	413	-82.6%	146	306	-52.3%
Monthly Cost	\$4,537	\$6,067	-25.2%	\$4,327	\$5,442	-20.5%
Monthly Vehicle Mile	923	582	58.6%	778	806	-3.5%
New Riders This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	\$63.02	\$14.69	329.0%	\$29.74	\$17.78	67.3%
Cost per Mile	\$4.92	\$10.42	-52.8%	\$5.56	\$6.75	-17.6%
Miles per Ride	12.8	1.4	814.3%	5.3	2.6	103.8%
West Linn						
Monthly Ride	0	110	-100.0%	46	120	-61.7%
Monthly Cost	\$274	\$348	-21.3%	\$266	\$332	-19.9%
Monthly Vehicle Mile	0	140	-100.0%	64	106	-39.6%
New Riders This Month	0	0	N/A	0.0	5.0	-100.0%
Cost per Ride	N/A	\$3.16	N/A	\$5.82	\$2.78	109.4%
Cost per Mile	N/A!	\$2.49	N/A	\$4.17	\$3.15	32.4%
Miles per Ride	N/A	1.3	N/A	1.4	0.9	55.6%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Jun 2017	Jun 2016	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,270	6,298	-16.3%	4,917	6,224	-21.0%
Monthly Cost	\$36,929	\$38,592	-4.3%	\$37,320	\$37,456	-0.4%
Monthly Vehicle Miles	12,437	12,406	0.2%	12,203	12,032	1.4%
On-Time Performance	99.8%	99.0%	0.8%	99.4%	99.1%	0.3%
Cost per Ride	\$7.01	\$6.13	14.4%	\$7.59	\$6.02	26.1%
Cost per Mile	\$2.97	\$3.11	-4.5%	\$3.06	\$3.11	-1.6%
Miles per Roadcall	12,437	12,406	0.2%	12,203	12,032	1.4%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,290	1,260	2.4%	1,315	2,165	-39.3%
Monthly Cost	\$39,718	\$35,525	11.8%	\$34,814	\$32,099	8.5%
Monthly Vehicle Miles	5,741	4,080	40.7%	5,373	4,475	20.1%
On-Time Performance	99.8%	99.0%	0.8%	99.4%	99.1%	0.3%
Cost per Ride	\$30.79	\$28.19	9.2%	\$26.48	\$14.82	78.7%
Cost per Mile	\$6.92	\$8.71	-20.6%	\$6.48	\$7.17	-9.6%
Miles per Roadcall	5,741	4,080	40.7%	5,373	4,475	20.1%
Molalla(SCTD)-Demand Response						
Monthly Rides	8,708	9,379	-7.2%	8,298	8,638	-3.9%
Monthly Cost	\$49,015	\$50,140	-2.2%	\$50,434	\$51,121	-1.3%
Monthly Vehicle Miles	21,354	21,989	-2.9%	21,287	21,504	-1.0%
On-Time Performance	98.0%	97.0%	1.0%	96.9%	97.6%	-0.7%
Cost per Ride	\$5.63	\$5.35	5.2%	\$6.08	\$5.92	2.7%
Cost per Mile	\$2.30	\$2.28	0.9%	\$2.37	\$2.38	-0.4%
Miles per Roadcall	21,354	21,989	-2.9%	21,287	10,752	98.0%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,713	8,649	12.3%	8,864	9,086	-2.4%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,215	21,219	4.7%	21,210	20,965	1.2%
On-Time Performance	99.7%	100.0%	-0.3%	99.1%	99.7%	-0.6%
Cost per Ride	\$6.69	\$7.52	-11.0%	\$7.33	\$7.15	2.5%
Cost per Mile	\$2.93	\$3.06	-4.2%	\$3.06	\$3.10	-1.3%
Miles per Roadcall	22,215	21,219	4.7%	21,210	20,965	1.2%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,143	1,356	-15.7%	1,272	1,364	-6.7%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,509	7,531	-0.3%	7,235	6,953	4.1%
On-Time Performance	95.0%	96.7%	-1.7%	96.6%	96.9%	-0.3%
Cost per Ride	\$17.50	\$14.75	18.6%	\$15.73	\$14.66	7.3%
Cost per Mile	\$2.66	\$2.66	0.0%	\$2.76	\$2.88	-4.2%
Miles per Roadcall	7,509	7,531	-0.3%	7,235	6,953	4.1%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	23,956	24,691	-3.0%	23,057	23,931	-3.7%
Monthly Cost	\$358,776	\$329,450	8.9%	\$323,916	\$332,217	-2.5%
Monthly Vehicle Miles	48,368	47,560	1.7%	43,991	45,731	-3.8%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.98	\$13.34	12.3%	\$14.05	\$13.88	1.2%
Cost per Mile	\$7.42	\$6.93	7.1%	\$7.36	\$7.26	1.4%
Miles per Roadcall	48,368	47,560	1.7%	43,991	45,731	-3.8%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,774	3,306	-46.3%	2,496	2,680	-6.9%
Monthly Cost	\$63,313	\$58,138	8.9%	\$57,162	\$58,627	-2.5%
Monthly Vehicle Miles	5,132	9,136	-43.8%	6,576	9,207	-28.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$35.69	\$17.59	102.9%	\$22.90	\$21.87	4.7%
Cost per Mile	\$12.34	\$6.36	94.0%	\$8.69	\$6.37	36.4%
Miles per Roadcall	5,132	9,136	-43.8%	6,576	9,207	-28.6%

RideWise Performance Report - June 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	29	220	11,440	\$381,180.80		
One-on-one travel training general trips	15	42	2,184	\$72,770.88		
Specialized travel training (contractor)						
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	44	262	13,624	\$453,951.68		
Group travel training with schools	6		22	\$730.11		
Group travel training general	20		73	\$2,433.69		
Riders Club participants	94					
Subtotal	120		95	\$3,163.80		
Total	164	262	13,719	\$457,115.48		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	3					
Transitional staff support only	1					
Transitional staff support and pass plan	99	238	15	119	1,533	921
Total	103					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$51,279.93					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	106.00					
Value of volunteer hours monthly	\$2,497.36					
Value of transitional staff hours monthly	\$27,117.93					

RideWise Performance Report - YTD 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	155	885	46,020	\$1,533,386.40		
One-on-one travel training general trips	158	438	22,776	\$758,896.32		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	313	1,323	68,796	\$2,292,282.72		
Group travel training with schools	447		1,632	\$54,393.03		
Group travel training general	352		1,286	\$42,832.99		
Riders Club participants	863					
Subtotal	1,662		2,918	\$97,226.03		
Total	1,975	1,323	71,714	\$2,389,508.75		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	61					
Transitional staff support only	21					
Transitional staff support and pass plan	374	487	78	1,599	27,820	16,990
Total	456					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$593,070.61					
Annual cost avoidance of trips	\$2,389,508.75					
Total cost avoidance	\$1,796,438.14					
Total trainer hours annual	9,998.60					
Ride Ambassador hours annual	1,275.25					
Value of volunteer hours annual	\$86,888.76					
Value of transitional staff hours annual	\$443,668.28					