
DATE: FEBRUARY 2019

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. As of February 2019, the monthly average ridership for E&D services decreased by 2.7% compared to the previous year. Part of this can be attributed to programs being phased out, such as Albertina Kerr and Mary's Woods. Neighborhood House and MFS also saw notable ridership declines in their STF service. Ridership increased on MFS' N/NE Rideabout (50%), Impact NW's ADS service by 131% and Ride Connection's E&D service in Tualatin increased by 270.6%.
2. Monthly cost increased in February 2019 by 0.5% compared to the previous year. Notable cost increases occurred in the RC Red/Central Beaverton Rideabout by 48.3%, RC Tualatin E&D service by 18.3% and the MFS N/NE Rideabout also saw increases in ridership.
3. As of February 2019, the network CPT increased by 3.3% from the previous year to \$18.94 per trip.

RIDEWISE

1. Service Delivery Analysis. A total of 44 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 24 individuals successfully exited out of one-on-one travel training, six of whom were prior participants, returned to learn a new route. There was a 20% increase of successful customers over the same time period from last year.
3. Under the age of 60, a total of 19 persons successfully exited out of one-on-one travel training, with an average of 8.93 training hours per person.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals,

mailings and presentations at staff meetings, etc. A total of two events were held:

- Ride Connection hosted a Ticket Exchange event in partnership with TriMet to promote their new Hop program.
 - RideWise attended both the Multnomah County Employment First meeting and the Multnomah County Transition Team meeting
5. Ride Ambassador Program. A total of 39.50 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
 6. Riders' Clubs. The RideWise program supported three Rider's Club activities with 20 participants.
 7. Referral Sources. There were 33 referrals in February 2018. Five referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and six referrals were the result of our travel options counseling efforts.
 8. School Program. 430 students received training during the month of February. There were 3,535 trips taken as a group, 218 one-on-one trips. 114 teachers and support staff reported 1,758 hours of training.

SANDY AREA METRO (SAM)

1. The TMP Existing Conditions and Choices report was completed and is ready for distribution at the upcoming Stakeholder's meeting, scheduled for April 15, 2019, at the Community Center. It provides an in-depth look at the City of Sandy's service, growth potential, challenges and opportunities. This will guide the stakeholders as we move forward with revising and updating the current transit master plan.
2. Staff were successful during the STF funding process and were awarded funding at the levels requested. STF funds support all of Sandy's transit services but are primary and essential to the STAR dial-a-ride program, the Elderly and Disabled medical rides program and the Estacada service. This grant cycle also supports the procurement of two mini vans for the Transit medical ride program.
3. The construction of two bus barns at the Operations Center has received federal approval to break ground. This was a time consuming, lengthy process and provides much relief to the continuation of the project.

4. SAM services provided 8,597 rides in total, an overall decrease of 11.8% compared to February 2018. The primary reason for this decline is a decline in ridership on the Sandy Gresham route. SAM Gresham provided 6,531 of those rides, a drop of 16.8%. Other Sandy routes such as the dial-a-ride, the Shopper Shuttle and Estacada saw fairly steady or increased ridership.
5. SAM Estacada experienced another increase in ridership, going up 6.2%. The Sandy Shopper increased by 53.9% as compared to February of 2018. STAR dial-a-ride remained fairly stable with a small decrease of 1.2%. Elderly and Disabled rides increased by 5.4% from 56 to 59 rides.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Since January 2018, customers with an application on file for all Dial-a-Ride programs has increased by 249 customers, which is a 33% increase in new customers. Out of those 249 customers, 161 were determined to be eligible for our ADA paratransit program. For the ADA paratransit program, that is a 65% increase in customers since January of 2018. Some of these customers were previously enrolled in our 60+ and General Public programs. These increases in the ADA paratransit are major contributing factors to the large increase in our ADA paratransit program and a decrease in our 60+ and General Public programs.
2. The graph below provides the salient points between last year and the same time period this year:

	2018	2019
ADA Paratransit	198	561
Wheel Chair Trips	20	74
Out-of-Town DAR	239	292
Total Riders	457	927

3. SMART and Cherriots share in operating the 1X route which provides service between Wilsonville and Salem. In February, there were two major accidents on I-5 near Woodburn, which temporarily closed down a portion of the freeway where the 1X travels. SMART worked closely with Cherriots to minimize the impact of the road closures and continued providing service to our customers. SMART's team coordinated with Cherriots' dispatchers and supervisors to run additional buses and identify efficient detours along rural routes. The efforts did not go unnoticed by passengers. Although there were noticeable delays, SMART received

several compliments from customers who recognized the extent to which each agency went through to accommodate their transportation needs.

CANBY AREA TRANSIT (CAT)

1. During the month of February total CAT ridership was up by 12.05% as compared to the same time period last year. During the same period Demand Responsive trips were down by 6.2% and fixed-route was up by 17.62%.
2. Since the addition (in April 2018) of nine service hours per day, to the Route 99X, and an increase in the span of service by two hours per day, fixed-route ridership is up by 14.41%. This service improvement was recommended by the CAT Transit Master Plan.
3. The new midday service between Wilsonville and Canby, which started in June of 2018, provided 157 midday rides in the month of February. This service is operated by SMART via an IGA between the two Cities.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Total Ridership was down about 150 rides compared to February 2018. This was probably due to inclement weather that caused delays for several days. Even though overall ridership was down, Elderly and Disabled ridership was up by 130 rides. Elderly and Disabled ridership was up on the Clackamas Community College Route by nearly 17%, while the Molalla City Route Ridership and Canby Route Ridership were down a few percentage points. SCTD's was open during the inclement weather, the buses were simply off schedule due to the snow and ice.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Feb 19	Feb 18	% Change	FY19-TD	FY18-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	82,050	87,600	-6.3%	83,608	85,980	-2.8%
Bus-Frequent Service*	<u>97,630</u>	<u>98,300</u>	-0.7%	<u>96,744</u>	<u>95,790</u>	1.0%
Subtotal All Bus	179,680	185,900	-3.3%	180,351	181,770	-0.8%
MAX	117,410	120,700	-2.7%	120,465	120,620	-0.1%
Commuter Rail	<u>1,390</u>	<u>1,570</u>	-11.5%	<u>1,530</u>	<u>1,660</u>	-7.8%
Fixed Route Total	298,480	308,200	-3.2%	302,346	304,050	-0.6%
<u>Paratransit</u>						
LIFT& Cabs	3,055	3,214	-4.9%	3,297	3,444	-4.3%
System Total	301,535	311,394	-3.2%	305,643	307,494	-0.6%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	468,700	504,100	-7.0%	481,917	496,510	-2.9%
Bus-Frequent Service*	<u>598,200</u>	<u>604,500</u>	-1.0%	<u>598,043</u>	<u>592,549</u>	0.9%
Subtotal All Bus	1,066,900	1,108,600	-3.8%	1,079,960	1,089,059	-0.8%
MAX	715,400	736,800	-2.9%	746,024	747,765	-0.2%
Commuter Rail	<u>6,950</u>	<u>7,850</u>	-11.5%	<u>7,650</u>	<u>8,278</u>	-7.6%
Fixed Route Total	1,789,260	1,853,320	-3.5%	1,833,633	1,845,102	-0.6%
Frequent Bus % of Total Bus	56.1%	54.5%	1.5%	55.4%	54.4%	1.0%
<u>Paratransit</u>						
LIFT & Cabs	17,259	18,432	-6.4%	18,730	19,479	-3.8%
System Total	1,806,519	1,871,752	-3.5%	1,852,363	1,864,581	-0.7%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$5.06	\$4.29	17.95%	\$4.80	\$4.31	11.37%
Bus-Frequent Service*	\$3.59	\$3.08	16.56%	\$3.46	\$3.14	10.19%
Subtotal All Bus	\$4.23	\$3.64	16.21%	\$4.05	\$3.67	10.35%
MAX	\$3.48	\$2.89	20.42%	\$3.21	\$2.78	15.47%
Commuter Rail	\$20.78	\$19.24	8.00%	\$17.97	\$17.38	3.39%
Fixed Route Total	\$4.00	\$3.41	17.30%	\$3.77	\$3.37	11.87%
<u>Paratransit</u>						
LIFT & Cabs	\$41.35	\$39.67	4.23%	\$39.07	\$37.96	2.92%
System Total	\$4.36	\$3.76	15.96%	\$4.12	\$3.73	10.46%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,267,800	4,434,560	-3.8%	4,709,918	4,775,545	-1.4%
Monthly Cost	\$18,071,130	\$16,119,694	12.1%	\$19,064,500	\$17,068,022	11.7%
Monthly Vehicle Mile	2,037,423	1,940,180	5.0%	2,147,981	2,073,333	3.6%
On-Time Performance	88.1%	86.5%	1.6%	86.7%	84.4%	2.3%
Cost per Ride	\$4.23	\$3.64	16.2%	\$4.05	\$3.57	13.4%
Cost per Mile	\$8.87	\$8.31	6.7%	\$8.88	\$8.23	7.9%
Miles per Roadcall	11,709	15,158	-22.8%	14,009	13,340	5.0%
Light Rail (MAX)						
Monthly Rides	2,861,440	2,947,320	-2.9%	3,239,817	3,251,548	-0.4%
Monthly Cost	\$9,967,563	\$8,518,547	17.0%	\$10,467,548	\$9,149,194	14.4%
Monthly Vehicle Mile	359,560	353,159	1.8%	385,535	377,471	2.1%
On-Time Performance	89.6%	89.4%	0.2%	89.3%	87.8%	1.5%
Cost per Ride	\$3.48	\$2.89	20.4%	\$3.23	\$2.81	14.9%
Cost per Mile	\$27.72	\$24.12	14.9%	\$27.15	\$24.24	12.0%
Miles per Roadcall	6,659	8,614	-22.7%	6,095	4,393	38.7%
Commuter Rail (WES)						
Monthly Rides	27,800	31,400	-11.5%	33,042	35,783	-7.7%
Monthly Costs	\$577,567	\$604,138	-4.4%	\$611,511	\$609,233	0.4%
Monthly Vehicle Mile	9,276	9,349	-0.8%	9,815	9,908	-0.9%
On Time Performance	98.6%	81.4%	17.2%	94.3%	94.4%	-0.1%
Cost per Ride	\$20.78	\$19.24	8.0%	\$18.51	\$17.03	8.7%
Cost per Mile	\$62.26	\$64.62	-3.7%	\$62.31	\$61.49	1.3%
Miles per Roadcall	9,276	9,349	-0.8%	16,825	7,926	112.3%
Paratransit LIFT and Cab						
Monthly Rides	69,045	73,723	-6.3%	82,272	84,978	-3.2%
Monthly Cost	\$2,854,725	\$2,924,333	-2.4%	\$3,148,716	\$3,144,120	0.1%
Monthly Vehicle Mile	575,677	603,213	-4.6%	669,800	707,734	-5.4%
On-Time Performance	91.1%	92.2%	-1.1%	91.2%	90.9%	0.3%
Cost per Ride	\$41.35	\$39.67	4.2%	\$38.27	\$37.00	3.4%
Cost per Mile	\$4.96	\$4.85	2.3%	\$4.70	\$4.44	5.9%
Miles per Roadcall	5,535	6,486	-14.7%	6,399	6,996	-8.5%

RIDE CONNECTION*	Feb 2019	Feb 2018	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	27,977	29,381	-4.8%	33,549	34,482	-2.7%
Monthly Cost	\$589,238	\$562,221	4.8%	\$635,267	\$631,911	0.5%
Monthly Vehicle Mile	110,197	136,757	-19.4%	138,330	158,357	-12.6%
New Riders This Month	650	850	-23.5%	1,303.2	1,210.3	7.7%
Cost per Ride	\$21.06	\$19.14	10.0%	\$18.94	\$18.33	3.3%
Cost per Mile	\$5.35	\$4.11	30.2%	\$4.59	\$3.99	15.0%
Miles per Ride	3.9	4.7	-17.0%	4.1	4.6	-10.9%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Monday, July 22, 2019

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Feb 2019	Feb 2018	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	1,010	717	40.9%	1,006	801	25.6%
Monthly Cost	\$17,611	\$10,871	62.0%	\$15,839	\$10,746	47.4%
Monthly Vehicle Mile	5,231	3,936	32.9%	5,215	4,259	22.4%
New Riders This Month	75	23	226.1%	85.3	38.4	122.1%
Cost per Ride	\$17.44	\$15.16	15.0%	\$15.75	\$13.41	17.4%
Cost per Mile	\$3.37	\$2.76	22.1%	\$3.04	\$2.52	20.6%
Miles per Ride	5.2	5.5	-5.5%	5.2	5.3	-1.9%
King City Shuttle						
Monthly Rides	289	362	-20.2%	382	380	0.5%
Monthly Cost	\$8,548	\$9,272	-7.8%	\$9,118	\$7,780	17.2%
Monthly Vehicle Mile	1,394	2,259	-38.3%	1,901	1,790	6.2%
New Riders This Month	6	18	-66.7%	13.8	12.7	8.7%
Cost per Ride	\$29.58	\$25.61	15.5%	\$23.84	\$20.45	16.6%
Cost per Mile	\$6.13	\$4.10	49.5%	\$4.80	\$4.35	10.3%
Miles per Ride	4.8	6.2	-22.6%	5.0	4.7	6.4%
Title XIX Non Medical						
Monthly Rides	40	79	-49.4%	52	88	-40.9%
Monthly Cost	\$2,290	\$2,810	-18.5%	\$2,004	\$2,225	-9.9%
Monthly Vehicle Mile	456	1,041	-56.2%	574	889	-35.4%
New Riders This Month	6	7	-14.3%	6.5	10.4	-37.5%
Cost per Ride	\$57.24	\$35.57	60.9%	\$38.67	\$25.21	53.4%
Cost per Mile	\$5.02	\$2.70	85.9%	\$3.49	\$2.50	39.6%
Miles per Ride	11.4	13.2	-13.6%	11.1	10.1	9.9%
STF Service						
Monthly Rides	533	680	-21.6%	617	525	17.5%
Monthly Cost	\$12,954	\$13,040	-0.7%	\$12,303	\$10,650	15.5%
Monthly Vehicle Mile	2,659	3,319	-19.9%	2,756	2,728	1.0%
New Riders This Month	47	74	-36.5%	59.0	41.5	42.2%
Cost per Ride	\$24.30	\$19.18	26.7%	\$19.94	\$20.27	-1.6%
Cost per Mile	\$4.87	\$3.93	23.9%	\$4.46	\$3.90	14.4%
Miles per Ride	5.0	4.9	2.0%	4.5	5.2	-13.5%
TriMet Service						
Monthly Rides	96	135	-28.9%	169	145	16.6%
Monthly Cost	\$4,125	\$3,519	17.2%	\$3,103	\$3,147	-1.4%
Monthly Vehicle Mile	556	991	-43.9%	809	1,485	-45.5%
New Riders This Month	8	15	-46.7%	16.8	14.3	17.5%
Cost per Ride	\$42.97	\$26.06	64.9%	\$18.33	\$21.68	-15.5%
Cost per Mile	\$7.42	\$3.55	109.0%	\$3.83	\$2.12	80.7%
Miles per Ride	5.8	7.3	-20.5%	4.8	10.2	-52.9%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	129	-100.0%	49	212	-76.9%
Monthly Cost	\$0	\$4,114	-100.0%	\$1,505	\$5,885	-74.4%
Monthly Vehicle Mile	0	488	-100.0%	153	713	-78.5%
New Riders This Month	0	1	-100.0%	2	4	-50.0%
Cost per Ride	N/A	\$31.89	N/A	\$30.93	\$27.75	11.5%
Cost per Mile	N/A	\$8.43	N/A	\$9.82	\$8.26	18.9%
Miles per Ride	N/A	3.8	N/A	3.2	3.4	-5.9%
General Public						
Monthly Rides	599	851	-29.6%	880	941	-6.5%
Monthly Cost	\$17,710	\$23,342	-24.1%	\$24,195	\$24,117	0.3%
Monthly Vehicle Mile	5,015	7,020	-28.6%	7,061	7,672	-8.0%
New Riders This Month	11	6	83.3%	20	14	42.9%
Cost per Ride	\$29.57	\$27.43	7.8%	\$27.48	\$25.62	7.3%
Cost per Mile	\$3.53	\$3.33	6.0%	\$3.43	\$3.14	9.2%
Miles per Ride	8.4	8.2	2.4%	8.0	8.2	-2.4%
Multnomah Co. ADS Premium						
Monthly Rides	111	76	46.1%	172	171	0.6%
Monthly Cost	\$2,378	\$1,688	40.9%	\$4,255	\$4,260	-0.1%
Monthly Vehicle Mile	542	355	52.7%	923	852	8.3%
New Riders This Month	3	4	-25.0%	12	11	9.1%
Cost per Ride	\$21.42	\$22.21	-3.6%	\$24.70	\$24.87	-0.7%
Cost per Mile	\$4.39	\$4.75	-7.6%	\$4.61	\$5.00	-7.8%
Miles per Ride	4.9	4.7	4.3%	5.4	5.0	8.0%
STF Service						
Monthly Rides	747	718	4.0%	783	840	-6.8%
Monthly Cost	\$19,226	\$20,030	-4.0%	\$21,529	\$20,254	6.3%
Monthly Vehicle Mile	4,039	4,297	-6.0%	4,680	4,825	-3.0%
New Riders This Month	80	119	-32.8%	130	139	-6.5%
Cost per Ride	\$25.74	\$27.90	-7.7%	\$27.48	\$24.12	13.9%
Cost per Mile	\$4.76	\$4.66	2.1%	\$4.60	\$4.20	9.5%
Miles per Ride	5.4	6.0	-10.0%	6.0	5.7	5.3%
Title XIX Non Medical						
Monthly Rides	1,459	1,455	0.3%	1,679	1,499	12.0%
Monthly Cost	\$32,811	\$32,229	1.8%	\$37,890	\$33,209	14.1%
Monthly Vehicle Mile	7,217	7,233	-0.2%	8,608	7,903	8.9%
New Riders This Month	18	56	-67.9%	81	61	32.8%
Cost per Ride	\$22.49	\$22.15	1.5%	\$22.56	\$22.15	1.9%
Cost per Mile	\$4.55	\$4.46	2.0%	\$4.40	\$4.20	4.8%
Miles per Ride	4.9	5.0	-2.0%	5.1	5.3	-3.8%
Wa Co DAVS						
Monthly Rides	141	121	16.5%	127	117	8.5%
Monthly Cost	\$4,632	\$3,803	21.8%	\$3,926	\$3,427	14.6%
Monthly Vehicle Mile	1,159	906	27.9%	980	909	7.8%
New Riders This Month	8	7	14.3%	13	9	44.4%
Cost per Ride	\$32.85	\$31.43	4.5%	\$30.89	\$29.42	5.0%
Cost per Mile	\$4.00	\$4.20	-4.8%	\$4.01	\$3.77	6.4%
Miles per Ride	8.2	7.5	9.3%	7.7	7.8	-1.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	245	182	34.6%	277	218	27.1%
Monthly Cost	\$2,198	\$1,456	51.0%	\$2,240	\$1,745	28.4%
Monthly Vehicle Mile	670	663	1.1%	910	940	-3.2%
New Riders This Month	7	11	-36.4%	10.8	8.0	35.0%
Cost per Ride	\$8.97	\$8.00	12.1%	\$8.07	\$8.00	0.9%
Cost per Mile	\$3.28	\$2.20	49.1%	\$2.46	\$1.86	32.3%
Miles per Ride	2.7	3.6	-25.0%	3.3	4.3	-23.3%
Estacada Senior Center						
Monthly Rides	158	151	4.6%	195	239	-18.4%
Monthly Cost	\$1,392	\$1,133	22.9%	\$1,482	\$1,797	-17.5%
Monthly Vehicle Mile	284	438	-35.2%	357	610	-41.5%
New Riders This Month	0	2	-100.0%	2.8	5.3	-47.2%
Cost per Ride	\$8.81	\$7.50	17.5%	\$7.60	\$7.52	1.1%
Cost per Mile	\$4.90	\$2.59	89.2%	\$4.15	\$2.95	40.7%
Miles per Ride	1.8	2.9	-37.9%	1.8	2.6	-30.8%
Gladstone Senior Center						
Monthly Rides	180	129	39.5%	217	202	7.4%
Monthly Cost	\$1,596	\$981	62.7%	\$1,631	\$1,531	6.5%
Monthly Vehicle Mile	355	250	42.0%	486	431	12.8%
New Riders This Month	0	1	-100.0%	9.6	5.7	68.4%
Cost per Ride	\$8.86	\$7.60	16.6%	\$7.53	\$7.59	-0.8%
Cost per Mile	\$4.49	\$3.92	14.5%	\$3.36	\$3.55	-5.4%
Miles per Ride	2.0	1.9	5.3%	2.2	2.1	4.8%
Hoodland Senior Center						
Monthly Rides	125	92	35.9%	136	139	-2.2%
Monthly Cost	\$2,833	\$2,926	-3.2%	\$3,049	\$3,448	-11.6%
Monthly Vehicle Mile	1,321	1,452	-9.0%	1,553	1,527	1.7%
New Riders This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$22.66	\$31.81	-28.8%	\$22.49	\$24.89	-9.6%
Cost per Mile	\$2.14	\$2.02	5.9%	\$1.96	\$2.26	-13.3%
Miles per Ride	10.6	15.8	-32.9%	11.5	11.0	4.5%
Lake Oswego Adult Comm. Center						
Monthly Rides	328	254	29.1%	374	285	31.2%
Monthly Cost	\$2,792	\$1,905	46.5%	\$2,775	\$2,134	30.0%
Monthly Vehicle Mile	821	589	39.4%	958	953	0.5%
New Riders This Month	5	6	-16.7%	10.1	5.8	74.1%
Cost per Ride	\$8.51	\$7.50	13.5%	\$7.42	\$7.50	-1.1%
Cost per Mile	\$3.40	\$3.23	5.3%	\$2.90	\$2.24	29.5%
Mile per Ride	2.5	2.3	8.7%	2.6	3.4	-23.5%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	690	663	4.1%	788	886	-11.1%
Monthly Cost	\$7,906	\$6,638	19.1%	\$7,887	\$8,334	-5.4%
Monthly Vehicle Mile	1,315	1,966	-33.1%	1,822	2,466	-26.1%
New Riders This Month	3	2	50.0%	23.6	25.2	-6.3%
Cost per Ride	\$11.46	\$10.01	14.5%	\$10.01	\$9.41	6.4%
Cost per Mile	\$6.01	\$3.38	77.8%	\$4.33	\$3.38	28.1%
Miles per Ride	1.9	3.0	-36.7%	2.3	2.8	-17.9%
Molalla Senior Center						
Monthly Rides	397	352	12.8%	446	367	21.5%
Monthly Cost	\$4,512	\$3,668	23.0%	\$4,898	\$4,282	14.4%
Monthly Vehicle Mile	821	866	-5.2%	1,076	1,200	-10.3%
New Riders This Month	4	1	300.0%	9.3	8.2	13.4%
Cost per Ride	\$11.36	\$10.42	9.0%	\$10.99	\$11.67	-5.8%
Cost per Mile	\$5.50	\$4.24	29.7%	\$4.55	\$3.57	27.5%
Miles per Ride	2.1	2.5	-16.0%	2.4	3.3	-27.3%
Pioneer Senior Center						
Monthly Rides	640	488	31.1%	722	635	13.7%
Monthly Cost	\$6,205	\$4,070	52.5%	\$5,899	\$5,321	10.9%
Monthly Vehicle Mile	1,621	1,617	0.2%	1,965	2,058	-4.5%
New Riders This Month	14	16	-12.5%	22.7	21.6	5.1%
Cost per Ride	\$9.70	\$8.34	16.3%	\$8.17	\$8.38	-2.5%
Cost per Mile	\$3.83	\$2.52	52.0%	\$3.00	\$2.59	15.8%
Miles per Ride	2.5	3.3	-24.2%	2.7	3.2	-15.6%
Sandy Senior Center						
Monthly Rides	283	202	40.1%	265	255	3.9%
Monthly Cost	\$3,300	\$2,361	39.8%	\$2,993	\$3,289	-9.0%
Monthly Vehicle Mile	979	1,451	-32.5%	1,509	1,623	-7.0%
New Riders This Month	12	5	140.0%	10.3	10.6	-2.8%
Cost per Ride	\$11.66	\$11.69	-0.3%	\$11.31	\$12.92	-12.5%
Cost per Mile	\$3.37	\$1.63	106.7%	\$1.98	\$2.03	-2.5%
Miles per Ride	3.5	7.2	-51.4%	5.7	6.4	-10.9%
Transportation Reaching People						
Monthly Rides	1,793	1,528	17.3%	1,822	1,843	-1.1%
Monthly Cost	\$26,779	\$23,037	16.2%	\$30,510	\$25,362	20.3%
Monthly Vehicle Mile	12,321	9,181	34.2%	10,879	15,699	-30.7%
New Riders This Month	28	23	21.7%	62.3	59.3	5.1%
Cost per Ride	\$14.94	\$15.08	-0.9%	\$16.75	\$13.76	21.7%
Cost per Mile	\$2.17	\$2.51	-13.5%	\$2.80	\$1.62	72.8%
Miles per Ride	6.9	6.0	15.0%	6.0	8.5	-29.4%
Transp Reaching People-School/Work(1)						
Monthly Rides	51	40	27.5%	49	101	-51.5%
Monthly Cost	\$1,003	\$1,458	-31.2%	\$1,576	\$1,711	-7.9%
Monthly Vehicle Mile	395	364	8.5%	425	811	-47.6%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$19.66	\$36.44	-46.0%	\$32.06	\$17.00	88.6%
Cost per Mile	\$2.54	\$4.00	-36.5%	\$3.71	\$2.11	75.8%
Miles per Ride	7.7	9.1	-15.4%	8.6	8.1	6.2%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Feb 2019	Feb 2018	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	28	68	-58.8%	79	21	276.2%
Monthly Cost	\$92	\$237	-61.2%	\$499	\$130	283.8%
Monthly Vehicle Mile	24	189	-87.3%	170	80	112.5%
New Riders This Month	0	2	-100.0%	2.3	0.4	475.0%
Cost per Ride	\$3.28	\$3.48	-5.7%	\$6.32	\$6.32	0.0%
Cost per Mile	\$3.82	\$1.25	205.6%	\$2.94	\$1.62	81.5%
Miles per Ride	0.9	2.8	-67.9%	2.2	3.9	-43.6%
Multnomah Co. ADS Premium						
Monthly Rides	1	5	-80.0%	4	34	-88.2%
Monthly Cost	\$39	\$15	160.0%	\$70	\$29	141.4%
Monthly Vehicle Mile	8	14	-42.9%	28	62	-54.8%
New Riders This Month	1	0	N/A	0.6	1.2	-50.0%
Cost per Ride	\$38.66	\$3.07	1159.3%	\$16.49	\$0.84	1863.1%
Cost per Mile	\$4.83	\$1.10	339.1%	\$2.49	\$0.46	441.3%
Miles per Ride	8.0	2.8	185.7%	6.6	1.8	266.7%
STF Discretionary						
Monthly Rides	316	505	-37.4%	420	595	-29.4%
Monthly Cost	\$7,621	\$12,712	-40.0%	\$6,622	\$13,863	-52.2%
Monthly Vehicle Mile	1,026	1,745	-41.2%	1,430	2,104	-32.0%
New Riders This Month	22	27	-18.5%	33.6	44.4	-24.3%
Cost per Ride	\$24.12	\$25.17	-4.2%	\$15.78	\$23.29	-32.2%
Cost per Mile	\$7.43	\$7.28	2.1%	\$4.63	\$6.59	-29.7%
Miles per Ride	3.2	3.5	-8.6%	3.4	3.5	-2.9%
STF Service						
Monthly Rides	515	465	10.8%	584	373	56.6%
Monthly Cost	\$12,484	\$11,367	9.8%	\$16,025	\$9,395	70.6%
Monthly Vehicle Mile	1,777	1,610	10.4%	2,011	1,279	57.2%
New Riders This Month	35	28	25.0%	39.3	23.6	66.5%
Cost per Ride	\$24.24	\$24.44	-0.8%	\$27.46	\$25.22	8.9%
Cost per Mile	\$7.03	\$7.06	-0.4%	\$7.97	\$7.34	8.6%
Miles per Ride	3.5	3.5	0.0%	3.4	3.4	0.0%
TriMet Service						
Monthly Rides	2,100	1,888	11.2%	2,492	2,449	1.8%
Monthly Cost	\$2,627	\$5,081	-48.3%	\$5,009	\$5,904	-15.2%
Monthly Vehicle Mile	4,508	4,367	3.2%	5,155	5,339	-3.4%
New Riders This Month	12	13	-7.7%	27.3	27.5	-0.7%
Cost per Ride	\$1.25	\$2.69	-53.5%	\$2.01	\$2.41	-16.6%
Cost per Mile	\$0.58	\$1.16	-50.0%	\$0.97	\$1.11	-12.6%
Miles per Ride	2.1	2.3	-8.7%	2.1	2.2	-4.5%
Veterans Volunteers						
Monthly Rides	172	138	24.6%	183	143	28.0%
Monthly Cost	\$1,323	\$817	61.9%	\$1,176	\$820	43.4%
Monthly Vehicle Mile	1,839	1,280	43.7%	1,912	1,405	36.1%
New Riders This Month	10	8	25.0%	13.7	13.1	4.6%
Cost per Ride	\$7.69	\$5.92	29.9%	\$6.43	\$5.74	12.0%
Cost per Mile	\$0.72	\$0.64	12.5%	\$0.61	\$0.58	5.2%
Miles per Ride	10.7	9.3	15.1%	10.5	9.8	7.1%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
David's Harp - STF Service						
Monthly Rides	215	190	13.2%	253	212	19.3%
Monthly Cost	\$904	\$1,692	-46.6%	\$1,348	\$1,541	-12.5%
Monthly Vehicle Mile	227	345	-34.2%	321	299	7.4%
New Riders This Month	1	3	-66.7%	6.0	6.3	-4.8%
Cost per Ride	\$4.20	\$8.91	-52.9%	\$5.33	\$7.27	-26.7%
Cost per Mile	\$3.98	\$4.91	-18.9%	\$4.20	\$5.15	-18.4%
Miles per Ride	1.1	1.8	-38.9%	1.3	1.4	-7.1%
NW Pilot Project - STF Service						
Monthly Rides	0	174	-100.0%	16	178	-91.0%
Monthly Cost	\$0	\$14,488	-100.0%	\$1,222	\$13,994	-91.3%
Monthly Vehicle Mile	0	1,106	-100.0%	92	1,811	-94.9%
New Riders This Month	0	18	-100.0%	1.7	25.4	-93.3%
Cost per Ride	N/A	\$83.26	N/A	\$78.86	\$78.76	0.1%
Cost per Mile	N/A	\$13.10	N/A	\$13.32	\$7.73	72.3%
Miles per Ride	N/A	6.4	N/A	5.9	10.2	-42.2%
Providence Elderplace - STF Service						
Monthly Rides	0	266	-100.0%	102	289	-64.7%
Monthly Cost	\$0	\$2,521	-100.0%	\$901	\$3,088	-70.8%
Monthly Vehicle Mile	0	973	-100.0%	357	1,012	-64.7%
New Riders This Month	0	4	-100.0%	13.6	55.2	-75.4%
Cost per Ride	N/A	\$9.48	N/A	\$8.88	\$10.67	-16.8%
Cost per Mile	N/A	\$2.59	N/A	\$2.53	\$3.05	-17.0%
Miles per Ride	N/A	3.7	N/A	3.5	3.5	0.0%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	402	436	-7.8%	522	500	4.4%
Monthly Cost	\$3,513	\$2,610	34.6%	\$3,493	\$2,750	27.0%
Monthly Vehicle Mile	3,084	2,431	26.9%	3,704	3,022	22.6%
New Riders This Month	0	20	#Type!	9.7	12.7	-23.6%
Cost per Ride	\$8.74	\$5.99	45.9%	\$6.70	\$5.50	21.8%
Cost per Mile	\$1.14	\$1.07	6.5%	\$0.94	\$0.91	3.3%
Miles per Ride	7.7	5.6	37.5%	7.1	6.0	18.3%
Urban League - N/NE Shuttle						
Monthly Rides	116	363	-68.0%	173	327	-47.1%
Monthly Cost	\$1,313	\$8,878	-85.2%	\$2,615	\$4,484	-41.7%
Monthly Vehicle Mile	692	1,212	-42.9%	562	872	-35.6%
New Riders This Month	0	2	-100.0%	0.6	5.0	-88.0%
Cost per Ride	\$11.32	\$24.46	-53.7%	\$15.16	\$13.73	10.4%
Cost per Mile	\$1.90	\$7.33	-74.1%	\$4.65	\$5.14	-9.5%
Miles per Ride	6.0	3.3	81.8%	3.3	2.7	22.2%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	17	0	N/A	14	28	-50.0%
Monthly Cost	\$327	\$0	N/A	\$246	\$718	-65.7%
Monthly Vehicle Mile	59	0	N/A	40	58	-31.0%
New Riders This Month	1	0	N/A	1.3	1.0	30.0%
Cost per Ride	\$19.25	N/A	N/A	\$17.79	\$26.02	-31.6%
Cost per Mile	\$5.55	N/A	N/A	\$6.15	\$12.39	-50.4%
Miles per Ride	3.5	N/A	N/A	2.9	2.1	38.1%
Gateway Shuttle						
Monthly Rides	139	133	4.5%	161	177	-9.0%
Monthly Cost	\$1,197	\$655	82.7%	\$935	\$721	29.7%
Monthly Vehicle Mile	185	172	7.6%	222	231	-3.9%
New Riders This Month	2	1	100.0%	5.8	5.7	1.8%
Cost per Ride	\$8.61	\$4.92	75.0%	\$5.82	\$4.07	43.0%
Cost per Mile	\$6.47	\$3.81	69.8%	\$4.21	\$3.13	34.5%
Miles per Ride	1.3	1.3	0.0%	1.4	1.3	7.7%
Mid Multnomah County						
Monthly Rides	426	395	7.8%	491	580	-15.3%
Monthly Cost	\$5,018	\$5,586	-10.2%	\$6,198	\$6,640	-6.7%
Monthly Vehicle Mile	1,204	1,220	-1.3%	1,572	1,450	8.4%
New Riders This Month	3	4	-25.0%	14.6	12.5	16.8%
Cost per Ride	\$11.78	\$14.14	-16.7%	\$12.63	\$11.45	10.3%
Cost per Mile	\$4.17	\$4.58	-9.0%	\$3.94	\$4.58	-14.0%
Miles per Ride	2.8	3.1	-9.7%	3.2	2.5	28.0%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	2	1	100.0%
Monthly Cost	\$0	\$0	N/A	\$12	\$21	-42.9%
Monthly Vehicle Mile	0	0	N/A	48	6	700.0%
New Riders This Month	0	0	N/A	0.4	0.2	100.0%
Cost per Ride	N/A	N/A	N/A	\$5.04	\$27.42	-81.6%
Cost per Mile	N/A	N/A	N/A	\$0.25	\$3.58	-93.0%
Miles per Ride	N/A	N/A	N/A	20.0	7.7	159.7%
N/NE Shuttle						
Monthly Ride	895	651	37.5%	874	583	49.9%
Monthly Cost	\$27,355	\$13,568	101.6%	\$24,930	\$15,195	64.1%
Monthly Vehicle Mile	3,227	2,231	44.6%	3,282	1,701	92.9%
New Riders This Month	26	27	-3.7%	48.7	27.9	74.6%
Cost per Ride	\$30.56	\$20.84	46.6%	\$28.54	\$26.07	9.5%
Cost per Mile	\$8.48	\$6.08	39.5%	\$7.60	\$8.93	-14.9%
Miles per Ride	3.6	3.4	5.9%	3.8	2.9	31.0%
STF Service						
Monthly Ride	338	496	-31.9%	622	706	-11.9%
Monthly Cost	\$12,936	\$17,274	-25.1%	\$15,916	\$17,388	-8.5%
Monthly Vehicle Mile	1,891	3,327	-43.2%	3,861	3,599	7.3%
New Riders This Month	16	32	-50.0%	55.4	52.8	4.9%
Cost per Ride	\$38.27	\$34.83	9.9%	\$25.61	\$24.65	3.9%
Cost per Mile	\$6.84	\$5.19	31.8%	\$4.12	\$4.83	-14.7%
Miles per Ride	5.6	6.7	-16.4%	6.2	5.1	21.6%
TriMet Service						
Monthly Ride	512	662	-22.7%	630	872	-27.8%
Monthly Cost	\$7,008	\$6,138	14.2%	\$8,967	\$6,715	33.5%
Monthly Vehicle Mile	2,586	3,158	-18.1%	3,312	5,129	-35.4%
New Riders This Month	24	24	0.0%	40.0	47.4	-15.6%
Cost per Ride	\$13.69	\$9.27	47.7%	\$14.23	\$7.70	84.8%
Cost per Mile	\$2.71	\$1.94	39.7%	\$2.71	\$1.31	106.9%
Miles per Ride	5.1	4.8	6.3%	5.3	5.9	-10.2%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	217	268	-19.0%	320	400	-20.0%
Monthly Cost	\$8,792	\$2,953	197.7%	\$7,442	\$6,975	6.7%
Monthly Vehicle Mile	1,145	606	88.9%	956	1,029	-7.1%
New Riders This Month	27	4	575.0%	33.3	26.2	27.1%
Cost per Ride	\$40.52	\$11.02	267.7%	\$23.26	\$17.44	33.4%
Cost per Mile	\$7.68	\$4.87	57.7%	\$7.79	\$6.78	14.9%
Miles per Ride	5.3	2.3	130.4%	3.0	2.6	15.4%
SW Shuttle Service						
Monthly Rides	100	71	40.8%	76	77	-1.3%
Monthly Cost	\$2,089	\$1,663	25.6%	\$2,251	\$999	125.3%
Monthly Vehicle Mile	215	149	44.3%	141	151	-6.6%
New Riders This Month	12	1	1100.0%	2.8	2.4	16.7%
Cost per Rider	\$20.89	\$23.42	-10.8%	\$29.81	\$13.01	129.1%
Cost per Mile	\$9.72	\$11.16	-12.9%	\$15.95	\$6.60	141.7%
Miles per Ride	2.2	2.1	4.8%	1.9	2.0	-5.0%
Downtown RideAbout(1)						
Monthly Rides	0	0	N/A	0	136	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$587	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	101	-100.0%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.32	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$5.82	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	68	54	25.9%	135	58	132.8%
Monthly Cost	\$187	\$54	246.3%	\$541	\$418	29.4%
Monthly Vehicle Mile	36	37	-2.7%	88	49	79.6%
New Riders This Month	0	0	N/A	0.2	0.4	-50.0%
Cost per Ride	\$2.75	\$1.01	172.3%	\$4.01	\$7.16	-44.0%
Cost per Mile	\$5.19	\$1.47	253.1%	\$6.14	\$8.59	-28.5%
Miles per Ride	0.5	0.7	-28.6%	0.7	0.8	-12.5%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	2	2.1	0.0%
Monthly Cost	\$0	\$0	N/A	\$11	\$13	-15.4%
Monthly Vehicle Mile	0	0	N/A	12	15	-20.0%
New Riders This Month	0	0	N/A	0.5	0.6	-16.7%
Cost per Ride	N/A	N/A	N/A	\$6.05	\$6.35	-4.7%
Cost per Mile	N/A	N/A	N/A	\$0.88	\$0.87	1.1%
Miles per Ride	N/A	N/A	N/A	6.9	7.3	-5.5%
STF Discretionary						
Monthly Rides	525	441	19.0%	611	614	-0.5%
Monthly Cost	\$10,624	\$11,779	-9.8%	\$12,482	\$13,979	-10.7%
Monthly Vehicle Mile	1,679	1,841	-8.8%	2,236	2,267	-1.4%
New Riders This Month	17	23	-26.1%	33.2	28.6	16.1%
Cost per Ride	\$20.24	\$26.71	-24.2%	\$20.41	\$22.75	-10.3%
Cost per Mile	\$6.33	\$6.40	-1.1%	\$5.58	\$6.17	-9.6%
Miles per Ride	3.2	4.2	-23.8%	3.7	3.7	0.0%
STF Service						
Monthly Rides	350	307	14.0%	413	427	-3.3%
Monthly Cost	\$7,729	\$8,595	-10.1%	\$8,940	\$11,968	-25.3%
Monthly Vehicle Mile	1,225	2,201	-44.3%	1,597	1,749	-8.7%
New Riders This Month	18	11	63.6%	26.3	27.8	-5.4%
Cost per Ride	\$22.08	\$28.00	-21.1%	\$21.65	\$28.03	-22.8%
Cost per Mile	\$6.31	\$3.91	61.4%	\$5.60	\$6.84	-18.1%
Miles per Ride	3.5	7.2	-51.4%	3.9	4.1	-4.9%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change

Programs	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	0	0	N/A	1	1	-20.0%
Monthly Cost	\$72	\$8	850.0%	\$63	\$117	-46.2%
Monthly Vehicle Mile	0	0	N/A	9	9	0.0%
New Riders This Month	0	0	N/A	1	1	0.0%
Cost per Ride	N/A	N/A	N/A	\$75.29	\$117.28	-35.8%
Cost per Mile	N/A	N/A	N/A	\$6.91	\$12.79	-46.0%
Miles per Ride	N/A	N/A	N/A	10.9	9.2	18.5%

STF Service

Monthly Ride	192	382	-49.7%	306	428	-29.0%
Monthly Cost	\$9,595	\$13,972	-31.3%	\$11,630	\$17,673	-34.2%
Monthly Vehicle Mile	1,182	2,619	-54.9%	2,059	3,357	-38.7%
New Riders This Month	39	47	-17.0%	48	70	-31.4%
Cost per Ride	\$49.97	\$36.58	36.6%	\$38.00	\$41.26	-7.9%
Cost per Mile	\$8.12	\$5.33	52.3%	\$5.65	\$5.27	7.2%
Miles per Ride	6.2	6.9	-10.1%	6.7	7.8	-14.1%

Title XIX Non Medical

Monthly Ride	0	0	N/A	1	0	N/A
Monthly Cost	\$435	\$0	N/A	\$82	\$14	485.7%
Monthly Vehicle Mile	0	0	N/A	6	3	100.0%
New Riders This Month	0	0	N/A	1	0	N/A
Cost per Ride	N/A	N/A	N/A	\$109.17	\$41.48	163.2%
Cost per Mile	N/A	N/A	N/A	\$13.65	\$4.48	204.7%
Miles per Ride	N/A	N/A	N/A	8.0	9.3	-14.0%

Downtown RideAbout

Monthly Ride	192	0	N/A	194	0	N/A
Monthly Cost	\$2,198	\$0	N/A	\$2,446	\$12	20283.3%
Monthly Vehicle Mile	142	0	N/A	137	0	N/A
New Riders This Month	8	0	N/A	7	0	N/A
Cost per Ride	\$11.45	\$0.00	N/A	\$12.61	N/A	N/A
Cost per Mile	\$15.48	\$0.00	N/A	\$17.84	N/A	N/A
Miles per Ride	0.7	0.0	N/A	0.7	N/A	N/A

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	77	65	18.5%	93	62	50.0%
Monthly Cost	\$3,143	\$2,222	41.4%	\$3,059	\$1,646	85.8%
Monthly Vehicle Mile	701	403	73.9%	700	404	73.3%
New Riders This Month	2	2	0.0%	4	3	33.3%
Cost per Ride	\$40.82	\$34.18	19.4%	\$32.78	\$26.55	23.5%
Cost per Mile	\$4.48	\$5.51	-18.7%	\$4.37	\$4.08	7.1%
Miles per Ride	9.1	6.2	46.8%	7.5	6.5	15.4%
STF Service						
Monthly Rides	448	483	-7.2%	541	597	-9.4%
Monthly Cost	\$9,185	\$12,878	-28.7%	\$11,675	\$13,280	-12.1%
Monthly Vehicle Mile	2,481	2,473	0.3%	2,929	2,773	5.6%
New Riders This Month	8	10	-20.0%	25	24	4.2%
Cost per Ride	\$20.50	\$26.66	-23.1%	\$21.59	\$22.26	-3.0%
Cost per Mile	\$3.70	\$5.21	-29.0%	\$3.99	\$4.79	-16.7%
Miles per Ride	5.5	5.1	7.8%	5.4	4.6	17.4%
Title XIX Non Medical						
Monthly Rides	6	1	500.0%	7	0	N/A
Monthly Cost	\$247	\$229	7.9%	\$201	\$57	252.6%
Monthly Vehicle Mile	32	5	540.0%	68	2	3300.0%
New Riders This Month	2	1	100.0%	2	0	N/A
Cost per Ride	\$41.20	\$228.62	-82.0%	\$30.51	\$169.59	-82.0%
Cost per Mile	\$7.72	\$45.72	-83.1%	\$2.96	\$35.70	-91.7%
Miles per Ride	5.3	5.0	6.7%	10.3	4.8	114.6%
Veterans Volunteers						
Monthly Rides	126	161	-21.7%	186	199	-6.5%
Monthly Cost	\$1,369	\$1,521	-10.0%	\$1,711	\$1,916	-10.7%
Monthly Vehicle Mile	1,981	2,418	-18.1%	2,760	3,115	-11.4%
New Riders This Month	2	3	-33.3%	6	6	0.0%
Cost per Ride	\$10.87	\$9.45	15.0%	\$0.62	\$9.65	-4.7%
Cost per Mile	\$0.69	\$0.63	9.9%	\$9.20	\$0.62	0.0%
Miles per Ride	15.7	15.0	4.7%	14.8	15.7	-5.7%
Wa Co DAVS						
Monthly Rides	1	4	-75.0%	2	2	0.0%
Monthly Cost	\$56	\$110	-49.1%	\$83	\$61	36.1%
Monthly Vehicle Mile	10	16	-37.5%	20	8	150.0%
New Riders This Month	0	0	N/A	1	0	N/A
Cost per Ride	\$55.68	\$27.44	102.9%	\$38.35	\$38.37	-0.1%
Cost per Mile	\$5.57	\$6.86	-18.8%	\$4.21	\$7.22	-41.7%
Miles per Ride	10.0	4.0	150.0%	9.1	5.3	71.7%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	614	-100.0%	219	746	-70.6%
Monthly Cost	\$0	\$2,127	-100.0%	\$1,093	\$3,543	-69.2%
Monthly Vehicle Mile	0	486	-100.0%	308	1,829	-83.2%
New Riders This Month	0	0	N/A	12.3	0.0	N/A
Cost per Ride	N/A	\$3.46	N/A	\$4.99	\$4.75	5.1%
Cost per Mile	N/A	\$4.38	N/A	\$3.55	\$1.94	83.0%
Miles per Ride	N/A	0.8	N/A	1.4	2.5	-44.0%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	10	52	-80.8%	110	99	11.1%
Monthly Cost	\$791	\$895	-11.6%	\$1,703	\$1,139	49.5%
Monthly Vehicle Mile	64	483	-86.7%	812	749	8.4%
New Riders This Month	0	7	-100.0%	21.6	15.0	44.0%
Cost per Ride	\$79.10	\$17.21	359.6%	\$15.51	\$11.52	34.6%
Cost per Mile	\$12.36	\$1.85	568.1%	\$2.10	\$1.52	38.2%
Miles per Ride	6.4	9.3	-31.2%	7.4	7.6	-2.6%
Edwards Center-(Clack., Wash.)						
Monthly Rides	964	1,061	-9.1%	1,214	1,196	1.5%
Monthly Cost	\$1,586	\$3,385	-53.1%	\$2,605	\$3,825	-31.9%
Monthly Vehicle Mile New	709	1,402	-49.4%	1,398	1,908	-26.7%
Riders This Month Cost	0	0	N/A	7.3	0.0	N/A
per Ride	\$1.65	\$3.19	-48.3%	\$2.15	\$3.20	-32.8%
Cost per Mile	\$2.24	\$2.41	-7.1%	\$1.86	\$2.00	-7.0%
Miles per Ride	0.7	1.3	-46.2%	1.2	1.6	-25.0%
Mary's Woods						
Monthly Rides	0	0	N/A	0	362	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,978	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	599	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$5.46	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.30	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.7	N/A

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	643	-100.0%	257	750	-65.7%
Monthly Cost	\$0	\$737	-100.0%	\$287	\$800	-64.1%
Monthly Vehicle Mile	0	428	-100.0%	172	488	-64.8%
New Rider This Month	0	0	N/A	0.0	0.2	-100.0%
Cost per Ride	N/A	\$1.15	N/A	\$1.12	\$1.07	4.7%
Cost per Mile	N/A	\$1.72	N/A	\$1.67	\$1.64	1.8%
Miles per Ride	N/A	0.7	N/A	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	8,594	7,642	12.5%	9,882	9,199	7.4%
Monthly Cost	\$263,543	\$208,254	26.5%	\$269,309	\$260,869	3.2%
Monthly Vehicle Mile	27,087	39,959	-32.2%	37,658	45,522	-17.3%
New Riders This Month	27	27	0.0%	150.4	130.8	15.0%
Cost per Ride	\$30.67	\$27.25	12.6%	\$27.25	\$28.36	-3.9%
Cost per Mile	\$9.73	\$5.21	86.8%	\$7.15	\$5.73	24.8%
Miles per Ride	3.2	5.2	-38.5%	3.8	4.9	-22.4%
Tualatin Valley Workshop						
Monthly Rides	0	228	-100.0%	139	132	5.3%
Monthly Cost	\$0	\$1,584	-100.0%	\$1,054	\$2,792	-62.2%
Monthly Vehicle Mile	0	1,166	-100.0%	614	800	-23.3%
New Riders This Month	0	0	N/A	3.1	3.6	-13.9%
Cost per Ride	N/A	\$6.95	N/A	\$7.58	\$21.23	-64.3%
Cost per Mile	N/A	\$1.36	N/A	\$1.72	\$3.49	-50.7%
Miles per Ride	N/A	5.1	N/A	4.4	6.1	-27.9%
West Linn						
Monthly Ride	0	52	-100.0%	34	70	-51.4%
Monthly Cost	\$0	\$348	-100.0%	\$130	\$304	-57.2%
Monthly Vehicle Mile	0	72	-100.0%	60	103	-41.7%
New Riders This Month	0	1	-100.0%	0.8	0.3	166.7%
Cost per Ride	N/A	\$6.69	N/A	\$3.82	\$4.32	-11.6%
Cost per Mile	N/A	\$4.83	N/A	\$2.16	\$2.95	-26.8%
Miles per Ride	N/A	1.4	N/A	1.8	1.5	20.0%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Feb 2019	Feb 2018	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	4,957	4,072	21.7%	5,451	4,740	15.0%
Monthly Cost	\$49,066	\$35,025	40.1%	\$50,497	\$37,585	34.4%
Monthly Vehicle Miles	16,056	11,356	41.4%	16,133	12,697	27.1%
On-Time Performance	99.4%	100.0%	-0.6%	99.8%	99.9%	-0.1%
Cost per Ride	\$9.90	\$8.60	15.1%	\$9.26	\$7.93	16.8%
Cost per Mile	\$3.06	\$3.08	-0.6%	\$3.13	\$2.96	5.7%
Miles per Roadcall	16,056	11,356	41.4%	16,133	12,697	27.1%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,257	1,354	-7.2%	1,369	1,388	-1.4%
Monthly Cost	\$29,369	\$27,427	7.1%	\$31,085	\$31,428	-1.1%
Monthly Vehicle Miles	4,817	5,383	-10.5%	5,504	5,657	-2.7%
On-Time Performance	91.0%	100.0%	-9.0%	94.4%	99.9%	-5.5%
Cost per Ride	\$23.36	\$20.26	15.3%	\$22.70	\$22.65	0.2%
Cost per Mile	\$6.10	\$5.10	19.6%	\$5.65	\$5.56	1.6%
Miles per Roadcall	4,817	5,383	-10.5%	5,504	5,657	-2.7%
Molalla(SCTD)-Demand Response						
Monthly Rides	6,988	7,129	-2.0%	7,576	7,937	-4.5%
Monthly Cost	\$52,782	\$47,471	11.2%	\$54,439	\$51,819	5.1%
Monthly Vehicle Miles	20,432	20,765	-1.6%	21,818	21,526	1.4%
On-Time Performance	95.0%	96.0%	-1.0%	95.5%	96.7%	-1.2%
Cost per Ride	\$7.55	\$6.66	13.4%	\$7.19	\$6.53	10.1%
Cost per Mile	\$2.58	\$2.29	12.7%	\$2.50	\$2.41	3.7%
Miles per Roadcall	20,432	20,765	-1.6%	21,818	21,526	1.4%
Sandy(SAM)-Fixed Route						
Monthly Rides	7,462	8,597	-13.2%	9,044	9,486	-4.7%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,334	20,356	4.8%	21,910	22,042	-0.6%
On-Time Performance	98.1%	96.5%	1.6%	97.1%	98.3%	-1.2%
Cost per Ride	\$8.71	\$7.56	15.2%	\$7.19	\$6.85	5.0%
Cost per Mile	\$3.05	\$3.19	-4.4%	\$2.97	\$2.95	0.7%
Miles per Roadcall	21,334	6,785	214.4%	21,910	22,042	-0.6%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,135	1,145	-0.9%	1,313	1,132	16.0%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,666	5,761	15.7%	7,283	7,275	0.1%
On-Time Performance	94.7%	94.6%	0.1%	94.4%	95.8%	-1.4%
Cost per Ride	\$17.62	\$17.47	0.9%	\$15.23	\$17.67	-13.8%
Cost per Mile	\$3.00	\$3.47	-13.5%	\$2.75	\$2.75	0.0%
Miles per Roadcall	6,666	5,761	15.7%	7,283	7,275	0.1%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	16,405	21,103	-22.3%	23,643	20,569	14.9%
Monthly Cost	\$381,188	\$358,403	6.4%	\$346,316	\$337,299	2.7%
Monthly Vehicle Miles	29,935	45,009	-33.5%	46,210	46,633	-0.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$23.24	\$16.98	36.9%	\$14.65	\$16.40	-10.7%
Cost per Mile	\$12.73	\$7.96	59.9%	\$7.49	\$7.23	3.6%
Miles per Roadcall	29,935	45,009	-33.5%	46,210	46,633	-0.9%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,306	1,728	-24.4%	1,510	1,844	-18.1%
Monthly Cost	\$67,269	\$421,650	-84.0%	\$61,119	\$89,804	-31.9%
Monthly Vehicle Miles	4,741	5,285	-10.3%	5,496	6,257	-12.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$51.51	\$244.01	-78.9%	\$40.47	\$48.69	-16.9%
Cost per Mile	\$14.19	\$79.78	-82.2%	\$11.12	\$14.35	-22.5%
Miles per Roadcall	4,741	5,285	-10.3%	5,496	6,257	-12.2%

RideWise Performance Report - February 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	13	59	3,068	\$102,225.76		
One-on-one travel training general trips	11	29	1,508	\$50,246.56		
Specialized travel training (contractor)						
Phone or mail personalized travel training			0	\$0.00		
Subtotal	24	88	4,576	\$152,472.32		
Group travel training with schools	0		0	\$0.00		
Group travel training general	0		0	\$0.00		
Riders Club participants	20					
Subtotal	20		0	\$0.00		
Total	44	88	4,576	\$152,472.32		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	5					
Transitional staff support only	2					
Transitional staff support and pass plan	114	430	49	218	3,535	1,758
Total	121					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$54,057.71					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	39.50					
Value of volunteer hours monthly	\$975.26					
Value of transitional staff hours monthly	\$51,790.68					

RideWise Performance Report - YTD 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	113	670	34,840	\$1,160,868.80		
One-on-one travel training general trips	91	283	14,716	\$490,337.12		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	204	953		\$1,651,205.92		
Group travel training with schools	312	0	1,139	\$37,965.61		
Group travel training general	221	29	807	\$26,892.31		
Riders Club participants	174	0	0	\$0.00		
Subtotal	707		1,947	\$64,857.91		
Total	911	953	1,947	\$1,716,063.83		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	37	0	0	0	0	0
Transitional staff support only	16	0	0	0	0	0
Transitional staff support and pass plan	831	2,544	295	1,635	22,092	10,990
Total	884					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$355,641.88					
Annual cost avoidance of trips	\$1,716,063.83					
Total cost avoidance	\$1,360,421.95					
Total trainer hours annual	5,546					
Ride Ambassador hours annual	388					
Value of volunteer hours annual	\$9,567.38					
Value of transitional staff hours annual	\$323,766.87					