



**Reimagine Public Safety Advisory  
Committee**

**November 15, 2022**

# Member Engagement Support

All participants agree to act in good faith in all aspects of this process and do your best to represent the needs of your community. Expectations include:

- Attend as many meetings as possible, your voice matters, notify staff if you have an unavoidable conflict
- Prepare for meetings by reading materials in advance and arriving on time
- Share the air – only one person will speak at a time, and we will allow others to speak once before we speak twice
- Express your own views and opinions, while also sharing your lived experiences and knowledge of the community
- Respect the views and opinions of others
- Challenge ideas rather than people
- Recognize power dynamics
- Seek to understand each other and provide individual recommendations that consider the needs and concerns of the local community and the larger region
- Share your own thoughts and perspectives on the process with people outside the committee but refrain from speaking on behalf of the committee
- Keep multitasking to a minimum and stay present to the topics at hand

# Welcome and Agenda

3:30-3:40 pm: Welcome and introductions

3:40-3:45 pm: Meeting overview

3:45-3:50 pm: Safety & Security overview

3:50- 4:10 pm: Ongoing agency work: Initiatives 5.3,5.4,5.6

4:10-4:20 pm: Safety Response Team/Rider Ambassador

4:20- 5:00 pm: Individual member meetings- What we heard

5:00- 5:15 pm: Future discussion- Final Report

5:15-5:25 pm: Community Feedback

5:25- 5:30 pm: Closing remarks

# Reimagine Public Comment

## Sign up to address the committee

- Raise your hand or type in your name in the chat feature.
- Press (\*9) to raise your hand if you are calling in from a phone.
- To sign up in advance, or to send in written comments to the Reimagine Public Safety Advisory Committee, email us at [reimaginepublicsafety@trimet.org](mailto:reimaginepublicsafety@trimet.org)



# Reimagining Public Safety Advisory Committee

**Security Update**

**Pat Williams, Director, Security & Emergency Management**

# Infrastructure

- ✓ **5.3** Conduct stops and stations safety assessment review focusing first on communities of color followed by a review for low income service areas.
- ✓ **5.4** Leverage the recent development of a regional pedestrian plan to partner with local and regional jurisdictions to improve infrastructure near our stops and stations with a focus on addressing ADA, security, lighting and related improvements.
- ✓ **5.6** Develop prioritized ranking system for bus stops establishing an order of upgrades focused on communities of color, & low income neighborhoods, leveraging alternative funding sources.

## **Initiative 5.3**

**Conduct stops and stations safety  
infrastructure assessment review  
focusing first on communities of  
color followed by a review for low  
income service areas**

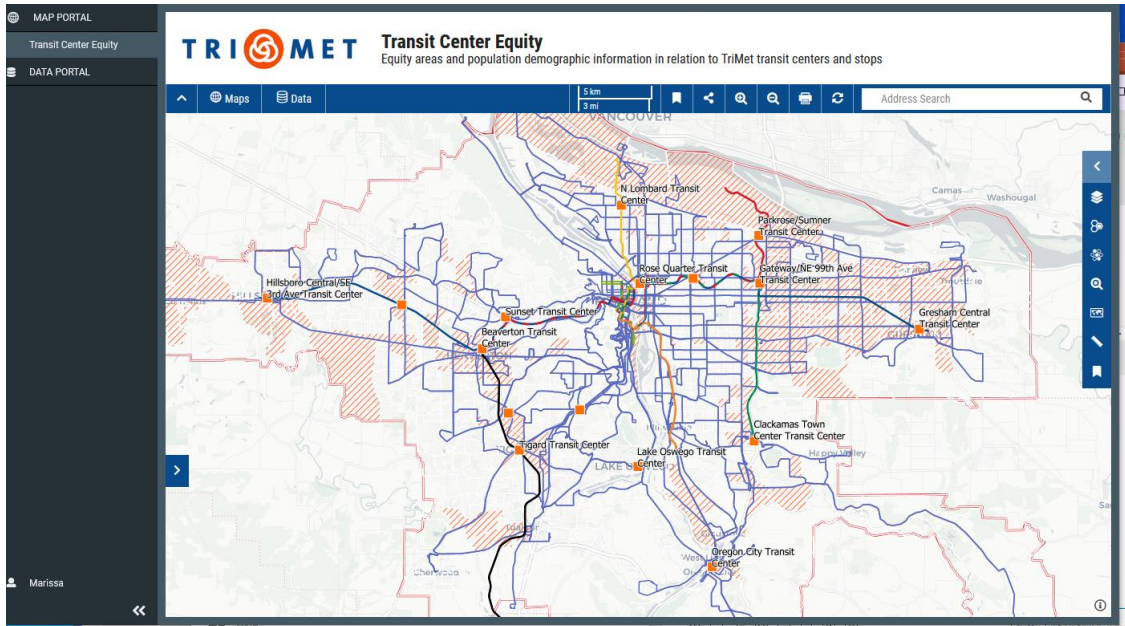
# Service Overview

- Over 6,600 bus stops
- 96 train stations
- 533 sq. mi. service area
- 3 counties
- Population of 1.8m+ (2019)



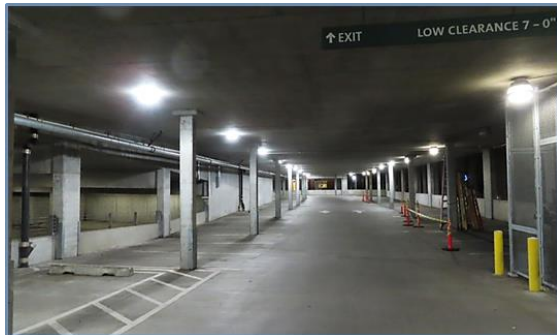


# Equity Areas

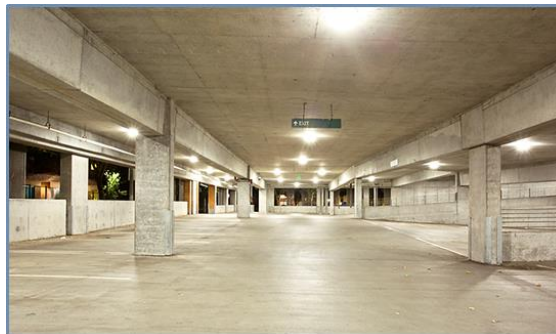


# Lighting Updates / Gateway Parking Garage

Interior – before



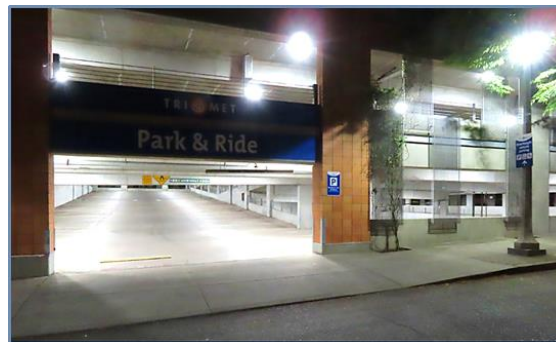
Interior - after



Exterior – before



Exterior - after



# Initiative 5.4

Leverage the recent development of a regional pedestrian plan to partner with local and regional jurisdictions to improve infrastructure near our stops and stations with a focus on addressing ADA, security, lighting and related improvements

# Rail Pedestrian Safety Program

- Risk ranking developed via age of crossing, community concerns, incidents, and near misses
- Projects are sponsored by Safety and Security
- Engineering and Construction consults on each project and improvement

# NE 5<sup>th</sup> and Hood Ave: before



# NE 5<sup>th</sup> and Hood Ave: after



# Initiative 5.6

**Develop prioritized ranking system for bus stops establishing an order of upgrades focused on communities of color, & low income neighborhoods, leveraging alternative funding sources**

# FY '23

- Goal of 25-40 concrete pad improvements
- “All bus stops have to be accessible, regardless of how many people use them”
- First looking at equity areas district wide and second ridership numbers



# Safety Response Team/ Rider Ambassador



# Feedback and Next Steps

**Pilot: September 2021- September 2022**

**Team grew from 12 to 48**

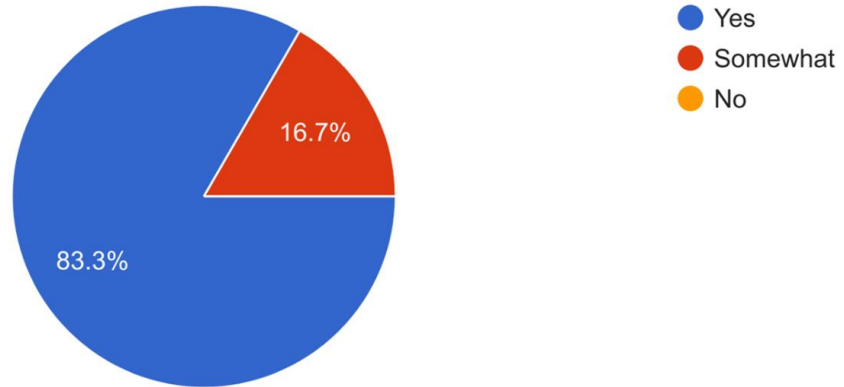
**Team will continue to grow**

# One-on one Summary

Pulse Check- Reimagining  
Public Safety

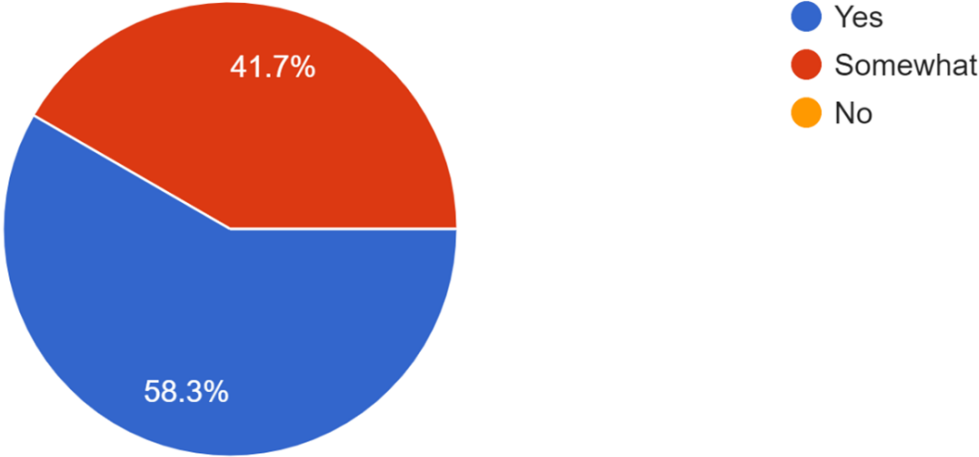
# Committee Structure and Purpose

12 responses



# Committee's effectiveness

12 responses



# Themes

- ❖ **Communication**
- ❖ **Partnerships**
- ❖ **Community Involvement**
- ❖ **Future Focus**
- ❖ **Evaluation/Accountability**

# Communication

- **Share reports of the work done to the general public**
- **Provide a safe space for members to provide feedback/share experience on transit**
- **Provide information about SRTs and who they are**
  - How long is the contract with PPI? Will this contract will be reopen to bids?  
Recommendations after the contract is up, and who can apply?
- **Be sensitive in how we talk about groups and intersectionality when discussing as a committee**
- **Go from running meetings to facilitating them**
- **Share tactics used by TriMet Staff towards creating a more welcoming environment for all**

# Partnerships

- **Increase representation of youth and provide stipends**
- **Invite riders, drivers, and staff who interact with riders**
- **Connect with houseless advocates**
- **LGTBQIA**
- **Organizations working with transit dependent clients**
- **Emphasizing the need to go where people are**



# Community Involvement

- **Email updates**
- **Newsletters**
- **Quarterly Reports**
- **Holding forums with partners/committee members**
- **QR Codes**
- **Share information at Stations**
- **Share information inside buses**
- **Set up volunteer opportunities for transit enthusiast**
- **Create micro-trainings courses (micro-credentialing)**

# Future Focus

- **Safety**
- **Accountability**
- **Data Analysis**
- **Bringing a committee for positive ideas- Exploratory committee**
- **Marketing and communication**
- **Forums hosted by Organizations**
- **Teach the community how processes work**
  - Rights as a rider, how to file a complaint, commendation, and contacting the board
- **Tabling events** –committee members/folks in your network to share/educate the public

# Evaluation

- **Meeting quarterly or twice a year to review progress of initiatives**
- **Provide an evaluation and outcomes of the initiatives**
- **What difference did this committee's participation make in terms of investment - Comparison of how this work changed**
- **Compare the security situation before and after a certain investment or initiative.**
  - What difference did it really make? How did things change from this period to the next period- the number of x incidents or encounters.
- **Continuing Report out to the board on progress**
- **Budget - should also add a line item to include work the organizations are doing**
- **Board Liaison- who will be tracking this project in the future; whom can people reach out for updates on these initiatives.**

# Roundtable

- What stands out to you about the one-on-one conversations?
- Anything missing?

# Community Feedback

## Reimagine Public Safety

- Open forum, to hear from riders, and community members on the reimagine initiatives adopted by the Board in 2020.
- To speak at these forums, the public can sign up same day via the chat feature, email us ahead of time or submit a written comment to the committee at [reimaginepublicsafety@trimet.org](mailto:reimaginepublicsafety@trimet.org).

# General Information

- Customer Service 503-238-7433 (503 -238-RIDE)
- Emergency call or text 9-1-1.
- When reporting something onboard the bus or train, include
  - Vehicle number
  - Location and the
  - Direction you are headed
  - Noticed something good, or something that could have been better, let us know, send a picture!
- Text your Stop ID number to 27299 for the next arrivals from TransitTracker.
- Civil rights complaints 503-962-3453 or via email at [Comments@trimet.org](mailto:Comments@trimet.org)
- Comments for Reimagine Public Safety Committee  
[reimaginepublicsafety@trimet.org](mailto:reimaginepublicsafety@trimet.org) or voicemail 503-962-7686

# Questions?

Website:

[trimet.org/publicsafety](https://trimet.org/publicsafety)

Email:

[Reimaginepublicsafety@trimet.org](mailto:Reimaginepublicsafety@trimet.org)

Telephone: (503)962-7686